

**City of Port Phillip - Older Persons Consultative Committee (OPCC)  
Objectives and Action Plan  
January – December 2020  
Outcomes Report**

This plan was developed in consultation with the OPCC Planning Meeting held on 6 January 2020. The plan is reflective of the City of Port Phillip (CoPP) Council Plan 2017-2027 and the World Health Organisation Age Friendly Cities Framework.

OPCC Objectives	Council Plan Strategies	Link to Age Friendly Cities	Actions (deliverables)	Outcomes (measures)
<p><b>I. ADVICE AND ADVOCACY</b></p> <p>To represent and advocate for the interests of older residents of Port Phillip.</p>	<p>Direction 1 – we embrace difference and people belong:</p> <p>1.1 A safe and active community with strong social connections</p> <p>1.2 An increase in affordable housing</p> <p>1.3 Access to services that support the health and wellbeing of</p>	<p>7 Communication and information</p> <p>5 Respect and social inclusion</p> <p>6 Civic participation and employment</p> <p>8 Community and health services</p>	<p>1.1. Based on relevant data and information, OPCC to consider, address, and advise on Council priorities, Commonwealth reforms, relevant services and issues affecting older persons in City of Port Phillip, including:</p> <ul style="list-style-type: none"> <li>• Considering the impact of the national Age Care Reforms (ACR) as they evolve and provide advice.</li> <li>• Maintaining updates on Council’s liaison with key future providers/stakeholders. E.g. about different models of Aged Care services.</li> <li>• Considering the impact of reforms on residential aged care, social</li> </ul>	<p>1.1 Manager Diversity &amp; Inclusion regularly attended meetings and provided updates on Council priorities, Commonwealth Reforms and Council’s Aged Care Services.</p>

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	<p>our growing community</p> <p>1.4 Community diversity is valued and celebrated</p> <p>Direction 2 - We are connected and it's easy to move around.</p> <p>2.1 An integrated transport network that connects people and places</p> <p>2.3 Our streets and places are designed for people</p> <p>Direction 4 - We are growing and keeping our character:</p> <p>4.1 A liveable higher density city.</p>		<p>support opportunities and community transport.</p> <p>1.2 Advise and contribute to Council on strategic approaches for older residents in Port Phillip such as:</p> <ul style="list-style-type: none"> <li>• Provide input into Council's Service Reviews as applicable.</li> <li>• Advocate for housing for older residents including social and public housing, with a focus on older women, affordability and ageing in place.</li> <li>• Stay informed of the Victorian Government Elder Abuse Actions and Guidelines and how they interface with Port Phillip and older residents</li> <li>• Gauge experiences of older people in local residential aged care facilities.</li> <li>• Advocate for improved community safety including footpath, lighting and clean streets.</li> <li>• Advocate for Council to deliver services/initiative that encourage social connection and acknowledge</li> </ul>	<p>1.2 OPCC provided advise/input and were updated on the following Council business:</p> <ul style="list-style-type: none"> <li>• Public Toilet plan update priorities. Response to be progressed in 2021.</li> <li>• Seating and homelessness in Fitzroy Street. This was not resolved during this reporting period.</li> <li>• Public lighting. Advocacy to progress in 2021.</li> <li>• 'Future Ready' Multicultural Seniors Review.</li> <li>• Draft Council Budget</li> </ul> <p>OPCC continue to support and advocate on the valuable work of Linking Neighbours particularly during COVID-19 lockdowns.</p> <p>OPCC keep Council informed of the impact of COVID-19 on older people in Port Phillip.</p>

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			<p>social isolation as a key issue for some older residents.</p> <p>I.3 Provide advice and feedback on key strategic and planning action as outlined in the Council Plan 2017-27.</p> <ul style="list-style-type: none"> <li>• Implement Port Phillip ‘In our Backyard’ – Growing Affordable Housing (I-41)</li> <li>• Review implement the Homelessness Action Strategy – 2015 to 2020 (I-41)</li> <li>• Corporate Social Responsibility Charter.</li> <li>• Health &amp; Wellbeing Plan - Advocate on the issue of older people experiencing loneliness and the health issues associated “Loneliness is Council’s Business”</li> <li>• Community Safety Plan</li> <li>• Review footpath trading policies to promote street activity and accessibility. (I-90)</li> <li>• Develop a strategic vision and business case for the South</li> </ul>	<p>I.3 OPCC provided advice and feedback on the following plans/actions:</p> <ul style="list-style-type: none"> <li>• Draft Customer Service Charter</li> <li>• South Melbourne Market</li> </ul>

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			Melbourne Market to shape the future direction and investment, and plan for and deliver renewal works. (1-90)	
<p><b>2 COMMUNICATION AND INFORMATION</b></p> <p>To listen to and communicate with older Port Phillip residents</p>	<p>Direction 1 – we embrace difference and people belong:</p> <p>1.1 A safe and active community with strong social connections</p> <p>1.2 An increase in affordable housing</p> <p>1.3 Access to services that support the health and wellbeing of our growing community</p> <p>1.4 Community diversity is valued and celebrated</p>	<p>7 Communication and information</p> <p>5 Respect and social inclusion</p> <p>6 Civic participation and employment</p>	<p>2.1 Through OPCC meeting agendas identify and raise to Council community issues e.g. community groups, consultations.</p> <p>2.2 Create OPCC working groups to deliver on OPCC priority areas.</p>	<p>2.1 Issues identified, and actions delivered included:</p> <ul style="list-style-type: none"> <li>• Seating and homelessness in Fitzroy Street.</li> <li>• Changing the OPCC 20-year to 21-year anniversary</li> <li>• Advocating for the State Government to continue funding Victorian Active Ageing Partnership Project.</li> <li>• Seating and homelessness in Fitzroy Street.</li> <li>• Public lighting in Port Phillip.</li> <li>• The impact of COVID-19 on older people in Port Phillip.</li> <li>• Hiring of Council’s community facilities.</li> <li>• South Melbourne Market not being age friendly.</li> </ul> <p>2.2. Due to COVID-19 lockdowns, working groups didn’t meet and fewer</p>

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	<p>Direction 2 - We are connected and it's easy to move around.</p> <p>2.1 An integrated transport network that connects people and places</p> <p>2.3 Our streets and places are designed for people</p> <p>Direction 4. We are growing and keeping our character:</p> <p>4.1 A liveable higher density city.</p> <p>Direction 5. We thrive by harnessing creativity.</p> <p>5.3 A City where arts, culture and creative expression</p>		<p>2.3 Identify community trends relating to Council through relevant agencies and peak advocacy bodies e.g. social inclusion.</p> <p>Agencies include:</p> <ul style="list-style-type: none"> <li>• COTA Victoria</li> <li>• Bicycle Users Group</li> <li>• Municipal Association of Victoria (MAV) Positive Ageing Officer</li> <li>• Australian Association of Gerontology (AAG)</li> <li>• Victorian, Active Ageing Project (VAAP)</li> <li>• National Seniors Australia</li> </ul>	<p>were established. The following working groups that operated or were established included:</p> <ul style="list-style-type: none"> <li>• OPCC 2020 Planning Working Group</li> <li>• OPCC Seniors Festival Steering Committee</li> <li>• OPCC 21st Anniversary Working Group (previously titled 20th)</li> </ul> <p>2.3 OPCC reps participated on or represent the the following relevant agencies, groups and peak bodies:</p> <ul style="list-style-type: none"> <li>• COTA Vic</li> <li>• U3APP</li> <li>• Linking Neighbours Leadership Group</li> <li>• CoPP Multifaith Network</li> <li>• CoPP Multicultural Advisory Committee</li> </ul> <p>Community trends and issues identified by OPCC include ageing in place, housing and homelessness (particularly older women), ageism, transport, community safety,</p>

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	is part of everyday life.		<p>2.4 Develop a profile-raising strategy for OPCC both internally and externally.</p> <p>2.5 Organise at least one OPCC Forum or workshop for older residents e.g. 20<sup>th</sup> Anniversary Celebration</p> <p>2.6 Revise and oversee delivery of Age Friendly Training for key Council staff. Training to include Age Friendly Cities Framework and impact of ageism, i.e. mandatory online training.</p> <p>2.7 Continue to support the promotion of the Linking Neighbours Program:</p> <p>a) OPCC to continue to be represented on the Linking Neighbours Leadership Group.</p> <p>b) OPCC Continue to be advised and updated on the work and progress of the Linking Neighbours Leadership Group.</p>	<p>loneliness, Aged Care and sustainability.</p> <p>2.4 Profile raising included:</p> <ul style="list-style-type: none"> <li>• Featured in CoPP Seniors Festival Program.</li> <li>• OPCC website updated to the new Council platform</li> <li>• OPCC featured in Linking Neighbours letter.</li> </ul> <p>2.5 Not achieved due to COVID-19</p> <p>2.6 Not progressed due to COVID-19</p> <p>2.7 a) Sadly, the OPCC representative Lesley Greagg passed away in June 2020 and a new representative was not replaced in 2020.</p> <p>b) Linking Neighbours and Seniors Register updates were a regular agenda item at OPCC meetings. The Community Development &amp; Liaison Officer provide these updates.</p>

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<p><b>3 DIVERSITY</b></p> <p>To ensure that the OPCC activities reflect the diversity of the older community</p>	<p>Direction 1 – we embrace difference and people belong:</p> <p>I.1 A safe and active community with strong social connections</p> <p>I.3 Access to services that support the health and wellbeing of our growing community</p> <p>I.4 Community diversity is valued and celebrated</p>	<p>6 Civic participation and employment</p> <p>5 Respect and social inclusion</p>	<p>3.1 Remain informed on the activities of Port Phillip Multicultural and Multifaith communities.</p> <p>3.2 Continue to have an OPCC representative on the Port Phillip Multifaith Network and the new Multicultural Advisory Committee (MAC) to ensure the OPCC remain informed, and where appropriate contribute to the work of the network.</p> <p>3.3 Invite Council's Diversity Officer to present at an OPCC meeting to provide updates on the new Pride Centre and any other development relating to the older LGBTI community.</p> <p>3.4 Target diverse older communities including multicultural, multifaith, LGBTI through OPCC activities.</p>	<p>3.1 OPCC continued to be informed of the activities of the Multifaith Network.</p> <p>The Diversity Officer attended the August meeting to inform the committee of her portfolio and consult on the Future Ready Multicultural Seniors Review.</p> <p>3.2 OPCC representatives are members of the Multifaith Network and MAC. Updates on the work of these committees are a permanent item on the OPCC meeting agenda. OPCC representative on the MAC is the Chair of that Committee.</p> <p>3.3 The OPCC were invited to tour the construction site of the new Pride Centre via an online zoom session.</p> <p>3.4 The Seniors Festival Program continues offer events and activities that celebrate and acknowledge Port Phillip's diverse community, in the 2020 festival delivered a cooking brochure was produced of 6 recipes provided by Greek Community</p>

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			3.5 Consider intergenerational issues amongst older people such as recent retirees, older workers.	Members. Three Russian concerts were supported to view online.  3.5 Linking Neighbours continues to *intergenerational work with Secondary schools in supporting older people with digital literacy
<p><b>4 NETWORKING/ PARTNERSHIPS</b></p> <p>To continue and further develop information exchange for networking and partnerships</p>	<p>Direction 1 – we embrace difference and people belong:</p> <p>1.2 A safe and active community with strong social connections</p> <p>4.1 Access to services that support the health and wellbeing of our growing community</p> <p>4.2 Community diversity is valued and celebrated</p>	<p>7 Communication and information</p> <p>4 Social participation</p>	<p>4.1 OPCC members to participate at relevant Forums and conferences.</p> <p>4.2 Provide leadership on Council’s Seniors Festival Steering Committee.</p>	<p>4.1 Coordinator Grants &amp; Community Building and Community Development &amp; Liaison Officer attended and reported on relevant networks including the MAV PAN. OPCC reps attended the following forums:</p> <ul style="list-style-type: none"> <li>• EveryAge Counts webinar, ‘Beyond 2020 – What’s ageism got to do with it?’ – two OPCC member represented.</li> <li>• Australian Communications Consumer Action Network, No Victorian Left Offline Roundtable – two OPCC members represented.</li> </ul> <p>4.2 OPCC members continued to participate on the Port Phillip Seniors</p>



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	Direction 5. We thrive by harnessing creativity. 5.3 A City where arts, culture and creative expression is part of everyday life		4.3 Strengthen relationships and where relevant work in collaboration with MAV and other key older person's advocacy organisations.	Festival Steering Committee and supported the Writing Awards event.  4.3 This work was not progressed due to COVID-19 pandemic and will be pursued in 2021.
<b>5 SUSTAINABILITY, CLIMATE CHANGE</b>  To consider the implications/impact of climate changes for the ageing population of Port Phillip.	Direction 2 - We are connected and it's easy to move around. 2.1 An integrated transport network that connects people and places 2.3 Our streets and places are designed for people Direction 3. We have smart solutions for a sustainable future. 3.1 A greener, cooler and	1 Outdoor spaces and buildings 8 Community and health services	5.1 Continue to liaise with Council's Sustainability and Transport Department on the impact of climate change. Raise awareness of and provide advice on preventative strategies of the impact of climate change on older persons, including heating and cooling.  5.2 Provide feedback and advice on key Council actions and strategies.	5.1 The OPCC continued to have Sustainability and Climate Change as a regular item on the Agenda. Two members of the OPCC, and the Coordinator Grants & Community Building and Community Development & Liaison Officer met with the Green House Programs Officer to explore further options including what other local council are doing and whether they had Climate Emergency Plans. The OPCC decided that this would be considered a priority for their 2021 workplan.  5.2 No opportunity for OPCC to consult in 2020

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	<p>more liveable City</p> <p>3.2 A City with lower carbon emissions</p> <p>3.3 A City that is adapting and resilient to climate change</p>			
<p><b>6 PHYSICAL ENVIRONMENT</b></p> <p>To continue to promote the concept of Age Friendly Cities</p>	<p>Direction 2 - We are connected and it's easy to move around.</p> <p>2.1 An integrated transport network that connects people and places</p> <p>2.2 Demand for parking and car travel is moderated as our City grows</p> <p>2.3 Our streets and places are</p>	<p>1 Outdoor spaces and buildings</p> <p>2 Transportation</p> <p>3 Housing</p>	<p>6.1 Advocate for a change in the built environment to effect more affordable housing, residential aged care, ageing in place and social connection.</p> <p>6.2 Maintain involvement in FBURA Community Forum and participate in relevant workshops, community consultations and so on.</p> <p>6.3 Provide advice and consultation on relevant Council strategies and plans relating to the physical environment including:</p>	<p>6.1 OPCC continued to advocate and raise to Council the need for older people to have opportunities for social connection, highlighted by the impacts of COVID-19. This was highlighted in the OPCC submission to the draft budget.</p> <p>6.2 There were no opportunities to consult on FBURA or participate in the Community Forum in 2020</p> <p>6.3 Consultation and advice was provided:</p>

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	<p>designed for people</p> <p>Direction 3. We have smart solutions for a sustainable future.</p> <p>3.1 A greener, cooler and more liveable City</p> <p>3.3 A City that is adapting to climate change</p> <p>Direction 4. We are growing and keeping our character.</p> <p>4.1 Liveability in a high-density City.</p> <p>4.2A City of diverse and distinctive neighbourhoods and places.</p>		<ul style="list-style-type: none"> <li>• Fishermans Bend Urban Renewal Area – Public Spaces Strategy – (Direction 4 pg.35)</li> <li>• Renewed Planning Policy – (Direction 4 pg.35)</li> <li>• Public Spaces Strategy – (Direction 4 pg.35) e.g. Seniors Exercise parks – liaise with infrastructure Team.</li> <li>• Port Phillip Planning Scheme and Municipal Strategic Statement.</li> <li>• Emergency management guidelines. (1-78).</li> <li>• St Kilda Marina including process for new lease and developing design guidelines through stakeholder and community engagement. (1-79).</li> <li>• Framework for the St Kilda Road North - Anzac Station precinct and surrounds. (1-79).</li> </ul>	<ul style="list-style-type: none"> <li>• Refer to 6.1</li> <li>• No formal consultation conducted with OPCC in 2020</li> <li>• Consultation conducted in 2019</li> <li>• No formal consultation conducted with OPCC in 2020</li> <li>• No formal consultation conducted with OPCC in 2020</li> <li>• No formal consultation conducted with OPCC. Councillor Rep Cr Gross provided regular updates on the St Kilda Marina. OPCC members provided individual feedback into the community engagement process</li> <li>• No formal consultation conducted with OPCC in 2020</li> </ul>

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			<ul style="list-style-type: none"> <li>• Strategic plan for the St Kilda precinct, including a strategy to revitalise Fitzroy Street. (1-79).</li> <li>• Review of Housing Strategy.</li> </ul>	<ul style="list-style-type: none"> <li>• OPCC participated in consultation process in 2019 and advocated to Mayor, Councillors and relevant Council Officers on matters relating to homelessness and seating in Fitzroy Street. This continued in first quarter of 2020. This issue was not addressed in 2020 and OPCC will continue to pursue this in 2021.</li> </ul>
<p><b>7 GOVERNANCE</b> To ensure transparent, sustainable processes for the Committee</p>	<p>Direction 6. Our Commitment to you 6.1.A financially sustainable, high performing, well-governed organisation that puts the community first.</p>	<p>7 Communication and information</p>	<p>7.1 OPCC Agenda and meeting structure</p> <ul style="list-style-type: none"> <li>• OPCC Objective and Action Plan Working Group to meet to develop the 2020 OPCC Objectives and Action Plan to be endorsed by OPCC</li> <li>• Invite relevant officers/stakeholders to provide updates on strategies, actions, plans.</li> </ul>	<p>7.1 Agenda and meeting structure included:</p> <ul style="list-style-type: none"> <li>• OPCC Action Plan Working Group meet 6 January and developed the Action Plan which was endorsed by at the 3 Feb OPCC meeting.</li> <li>• Officers/stakeholder who communicated/attended OPCC meetings included: <ul style="list-style-type: none"> <li>○ Ruth Kimpton Customer Experience Lead</li> <li>○ Kimberly Harrison Asset &amp; Property Portfolio Manager</li> <li>○ Mary McGorry Manager Diversity &amp; Inclusion</li> </ul> </li> </ul>

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			<p>7.2 When relevant and viable nominate OPCC representative to attend and speak at Council meetings on Agenda items. OPCC continue to be represented on key Council Community Forums, committees and working groups.</p>	<ul style="list-style-type: none"> <li>○ Brett McDonald Portfolio Owner - Clever City, Response</li> <li>○ Ewa Zysk Diversity Officer</li> <li>○ Green House Programs Officer, Brett Hedger</li> <li>○ Melbourne Sports &amp; Aquatic Centre, CEO</li> <li>○ Assistant Director, Seniors Programs and Participation, Department Health &amp; Human Services</li> <li>○ Fran Horsley Project Manager Metro Open Space Strategy, Department of Environment, Land, Water and Planning</li> </ul> <p>7.2 OPCC provided submission to Draft Council Budget. OPCC continued to be represented on MAC &amp; Multifaith Network.</p>

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			<p>7.3 Seek opportunities to model direct community involvement when advising on Council Strategies/policies/plans i.e. 'the Simsa Model' - South Melbourne Market.</p> <p>7.4 Develop OPCC Communication Strategy</p> <p>7.5 Develop OPCC Consultation Guidelines for Council Officers.</p> <p>7.6 Present to Council the OPCC 2019 Annual Report</p>	<p>7.3 No opportunities in 2020</p> <p>7.4 Not progressed due to COVID-19 pandemic</p> <p>7.5. To be progressed in 2021</p> <p>7.6 OPCC Chair presented to Council OPCC 2019 Annual Report at the 1 July Council meeting. Current OPCC membership tenure was also extended until May 2020 due to Council elections.</p>