



## CEO Report

# Quarter 1 2023/24

Volume 100 | July to September

Council respectfully acknowledges the Traditional Owners of this land, the people of the Kulin Nations. We pay our respect to their Elders, past and present. We acknowledge and uphold their continuing relationship to this land.

# Message from the CEO

Welcome to the CEO Report for quarter one, which includes an update on the key priorities areas the Council has set for me. This is a bumper edition providing deeper insights into performance and achievements over the last three months.

## Deliver the Council Plan

Overall project portfolio delivery in September and for quarter one is 72 per cent on-track progressing as planned, 21 per cent at-risk, where challenges have been identified but we are still progressing to plan, and 7 per cent off-track. Some of the projects completed this quarter include Armstrong Street – Page Street drainage, planting, and pedestrian improvement and Ludwig Stamer Reserve Play Space Upgrade.

We are making good progress in delivering strategies and policies to support the delivery of the Council Plan including completion of our Accessibility Action Plan, LGBTQIA+ Action Plan, and the review of the Act and Adapt (our Environmental Sustainability Strategy) and development of our Climate Emergency Action Plan (the latter two adopted in October 2023).

## Governance and advocacy

Our advocacy this month has seen us be successful in several grant and funding applications. This includes \$1.7m of Australian Government funding via the Urban Rivers and Catchment Program. This money is to be used to support stormwater harvesting in the Elster Creek catchment subject to further feasibility assessment. We also successfully advocated for Intellihub (AU/NZ Utility services company) to secure a grant of \$1.35M to investigate the feasibility, planning and rollout of 100 EV charging on street power poles in the inner-city local government areas, including City of Port Phillip.

## Community, stakeholder, and customer

In September, we opened consultation on our proposal for a 5000-capacity stand-up indoor live music venue at the St Kilda Triangle site. As well as an online advertising campaign, this consultation included five pop-up events and two drop-in sessions that provided opportunities for community to speak in person to Council Officers

about the design feasibility or the project generally, and to provide feedback directly.

We have continued to improve our customer service, with requests closed on time hitting 80 per cent for the quarter and, following a dip in July related to missed bins, we have hit our goal of 80 per cent of complaints closed on time in August and September. Information from our complaints and overdue requests continues to inform improvement efforts across the organisation.

Excitingly, Barring Djinang Kindergarten and Clark Street Children's Centre were both recently assessed and rated against National Quality Standards (NQS). Both centres achieved the rating of Exceeding NQS, bringing all Council services up to the Exceeding level for the first time.

## Culture and capability

We are progressing well in implementing the priorities in our People, Culture and Safety Plan. In quarter one, this includes having delivered:

- a leadership forum and expansion of leadership sessions to strengthen skills in

# Message from the CEO

developing a positive and constructive workplace environment and culture

- the employee engagement pulse survey to check in how employees are experiencing working at Council
- progressing the Gender Equity Action Plan (GEAP) including the sexual harassment prevention and family violence policies
- launching the organisation-wide Diversity and Inclusion Committee.

A key part of the annual safety plan is our employee annual wellbeing plan. This was developed and consulted on during quarter one. The plan focuses on four key areas of employee wellbeing: social connection, mental health, physical health, and work environment. Staff were encouraged to provide input via a survey and interaction at the all-staff wellbeing booth.

## Finance, assets, and value for money

As at 30 September 2023 the full year forecast for 2023/24 is a cumulative cash surplus of \$0.07 million, which is a \$0.79m reduction compared to budget of \$0.87 million. As I mentioned last month,

the decrease to the full year cash surplus compared to budget is predominantly caused by the inclusion of a provision for the partial return of government funding for aged care services.

Since August, the cash surplus has also reduced by \$0.2 million due to the re-instatement of budget for parking ticket machine maintenance, as we were unable to achieve budgeted efficiencies through procurement of a new contract. Our current contract will be extended until we review our options.



**Chris Carroll**

CEO, City of Port Phillip

# Inclusive Port Phillip

A City that is a place for all members of our community, where people feel supported and comfortable being themselves and expressing their identities.



## Key highlights

### Exceeding National Quality Standards

Barring Djinang Kindergarten and Clark Street Children's Centre were both recently assessed and rated against National Quality Standards (NQS). Both centres achieved the rating of Exceeding NQS, bringing all Council services up to the Exceeding level for the first time.

The Pedagogy Team Leader role has significantly impacted the practice and critical reflection of centre staff, evidenced in this result.



Barring Djinang Kindergarten

### Welcoming Week

Welcoming Week is an annual celebration of unity, diversity and inclusivity between 8-17 September, highlighting communities' strides in creating inviting spaces for everyone. This year the events all thoughtfully aligned with the Welcoming Week theme, "Power of Place" which translated into the "Power of Port Phillip". Events included:

- Port Phillip Multifaith Network hosted Sharing Voices: belonging, harmony and spirituality at St Kilda Town Hall
- St Kilda Library hosted an author talk of the autobiographical book "Undeclared"
- A guided walk along the Immigration Trail, led by urban historian Janet Bolitho to celebrate the rich multicultural heritage of Port Phillip A culturally immersive session delivered by the Jewish Community Council of Victoria for Council staff.



Tarvi Mor, Chair of Council's Multicultural Advisory Committee at the St Kilda Library with authors of "Undeclared", in celebration of Welcoming Week

## Service spotlight: affordable housing and homelessness

Since 2015 Council's efforts to grow the supply and diversity of affordable housing in the City of Port Phillip have been guided by the In Our Backyard strategy. This quarter, the key achievements against the strategy are as follows.

### Port Phillip Zero

The By-Name List of persons who are experiencing homelessness in Port Phillip currently has 55 persons, of whom 25 are rough sleeping (down from the peak of 129 rough sleepers in July 2019).

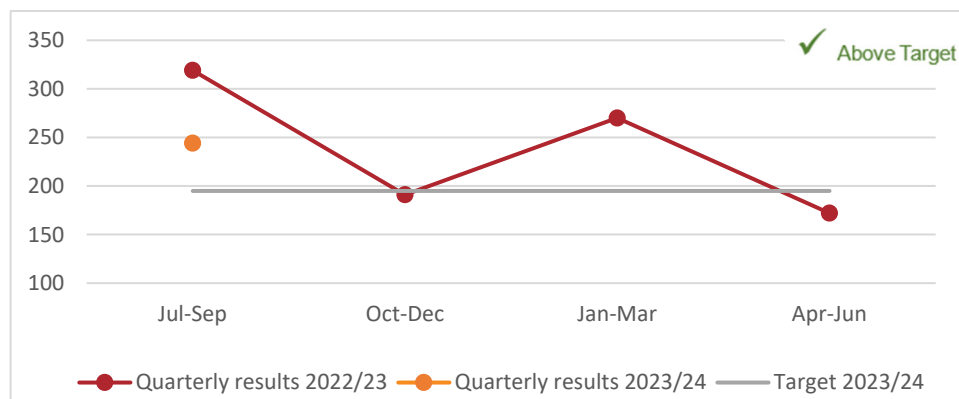
### Marlborough Street community housing, Balaclava

The plan of subdivision for the property was registered in September. Settlement of the property will occur in October, after which tenants will start moving in. The building includes a Council owned public basement carpark.

### Wellington Street Common Ground project, St Kilda

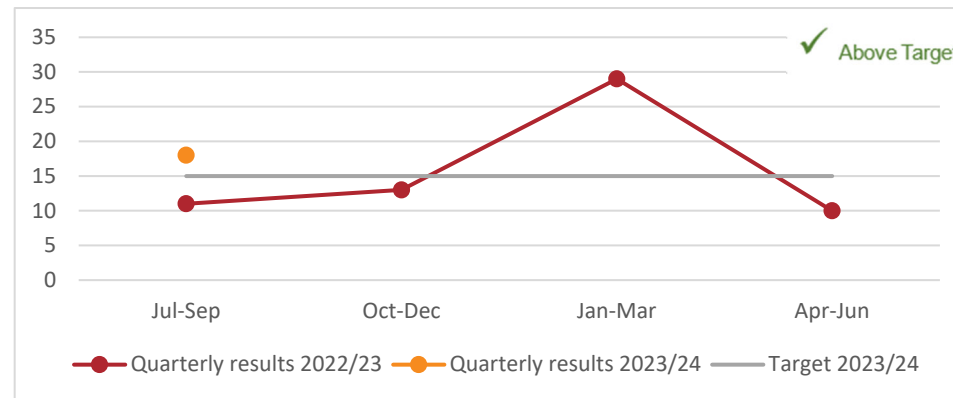
Following completion of a construction tender process by St Kilda Community Housing (St KCH) in September, it is anticipated that demolition will commence in late 2023, and construction will commence in early 2024.

### Number of direct hours of housing assistance supporting older local people



The number of direct hours of housing assistance for the first quarter 2023/24 was 244 hours. Results for this measure is above the target established for 2023/24 of 195 hours per quarter.

### Number of older local persons housed



For the first quarter 2023/24, the number of older persons housed was 18. Although the result is above the target, several clients were waiting for repairs to be completed on vacant Housing Victoria properties during the quarter.



## Service spotlight: ageing and accessibility

### Activities and events

The social inclusion program provides isolated residents an opportunity to participate in various social events such as theatre shows, nature walks and luncheons. During quarter one, the Social Inclusion Team provided over 100 activities and events, totalling more than 2,600 direct service hours to clients.

### Customer service improvements

Significant work is being undertaken to improve our customer service response to clients, focusing on reducing the number of calls going unanswered or to message bank.

### Gender Impact Assessments (GIA)

Council continued to implement the GIA program, with six GIAs undertaken this quarter, as required under the *Gender Equality Act 2020*.

### Transportation

This quarter, over 2,000 transport trips were provided to more than 110 individual clients. A review of the hop on hop off bus service has resulted in a redesign of the bus routes and access to the service. The service will recommence with an expanded route in late October 2023.

### Action plans

In July 2023, the LGBTIQ+ Action Plan was endorsed by Council. It sets out the needs and aspirations for LGBTIQ+ people in our municipality and guides Council in its role of embedding LGBTIQ+ inclusion across Council activities to achieve these outcomes.

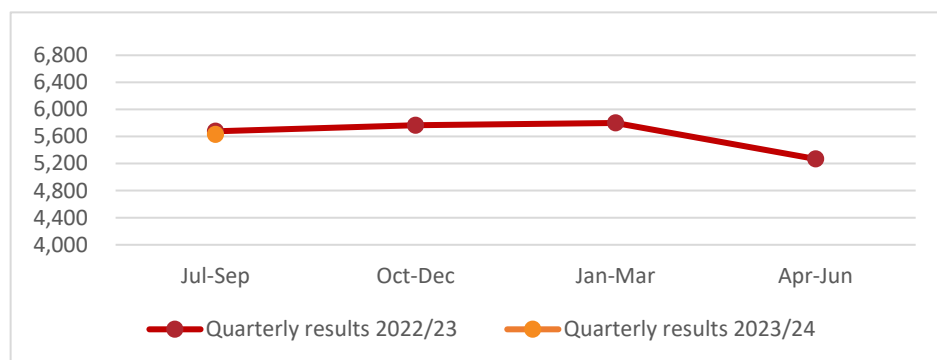
In August 2023, the fourth iteration of the Accessibility Action Plan 2023-2025 was endorsed by Council. The plan reaffirms our long commitment to working with and for our diverse community.

### Advisory committees

Council continues to support the LGBTIQ+ Advisory Committee, Multicultural Advisory Committee and Multifaith Networks, with meetings taking place in July and August. Council also continues to support the Older Persons Advisory Committee (OPAC), which achieved the following this quarter:

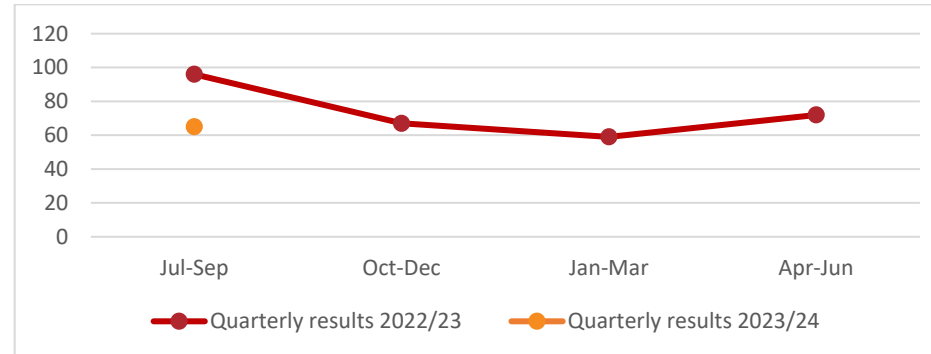
- Recruitment of five new members
- Advocacy and engagement including meeting with Nina Taylor MP, and working with officers across Council on implementation of the Positive Ageing Policy, Aged Care Review, Act & Adapt (Sustainable Environment Strategy), Integrated Transport Strategy and Community Bus Service, Public Toilet Policy, and Accessibility Action Plan
- Co-design of the 2023 Port Phillip Seniors Festival.

### Number of 'meals on wheels' provided to the community



For the first quarter 2023/24, the number of meals on wheels provided to the community was 5,630. This is consistent with the same period previous year.

### Number of people participating in social support programs and events



In the first quarter of 2023/24, 65 people participated in support programs and events. This is lower than the result for the same period of the previous year but at a similar level to quarters two, three and four of 2022/23.

## Service spotlight: children

### The Maternal and Child Health (MCH) team:

- Received 238 birth notifications
- Enrolled 254 infants and children into the service
- Conducted a total of 1,910 Key Ages and Stages consultations
- Delivered 337.85 hours of additional support to vulnerable families in the community
- Delivered 84.18 hours of support via the Sleep and Settling program
- Conducted 71 breastfeeding consultations.

The Bubs in Mind therapeutic parents group continues to have excellent participation and has been permanently integrated into the MCH Program.

### Breastfeeding clinic relocation

To improve access for families, the Maternal and Child Health Breastfeeding Clinic relocated from operating half a day each at Bubup Nairn Family and Children’s Centre and Koolin Ngal Family Centre to a more central location at the Middle Park MCH Centre for a full day.

### Children’s Services

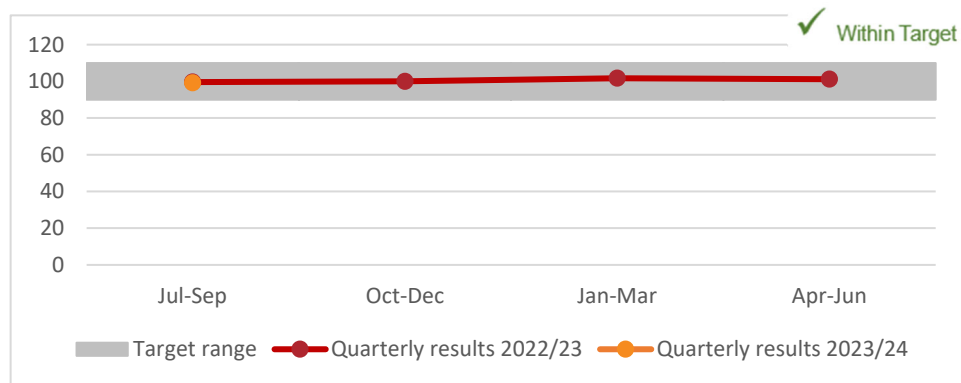
Preparation and centre tours took place in time for 2024 enrolment offers for Council and community managed Children’s Services to commence on 1 October. Due to the national early childhood staffing shortage, room capacity at services is capped to the number of staff in each centre.

Every tour of a Council managed service has resulted in acceptance of a place. Children’s Services had an uplift of 33 new enrolments across services this quarter. Tours and requests for enrolment will continue into 2024.

On 21 occasions in quarter one, Children’s Services worked with other Council services to support vulnerable families.

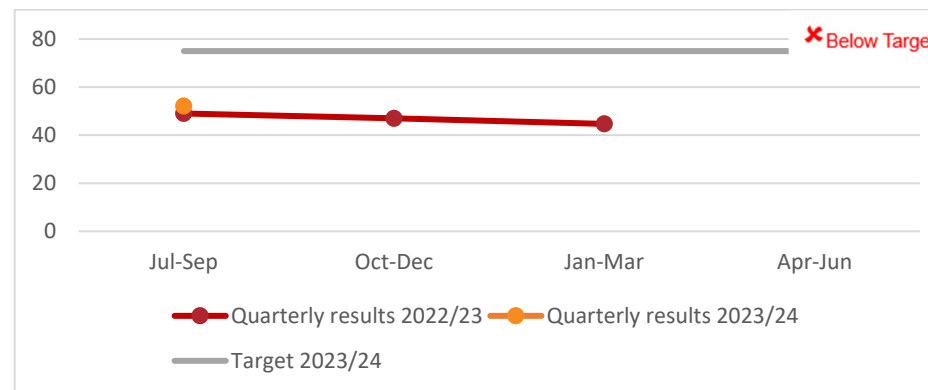
The number of children attending Children’s Services from Out of Home Care has increased from the last quarter from four children to seven children.

### Infant enrolments in maternal and child health services (YTD figure)



For first quarter 2023/24, the percentage of infant enrolments in maternal and child health services was 99.2. This is consistent with the result for the same period last year (99.6 percent for July – September 2022) and within the target range of 90–110 percent.

### Participation in maternal and child health services (YTD figure)



For first quarter 2023/24, participation in maternal and child health services was slightly higher than for the same period last year.

## Service spotlight: community programs and facilities

### Supporting community groups

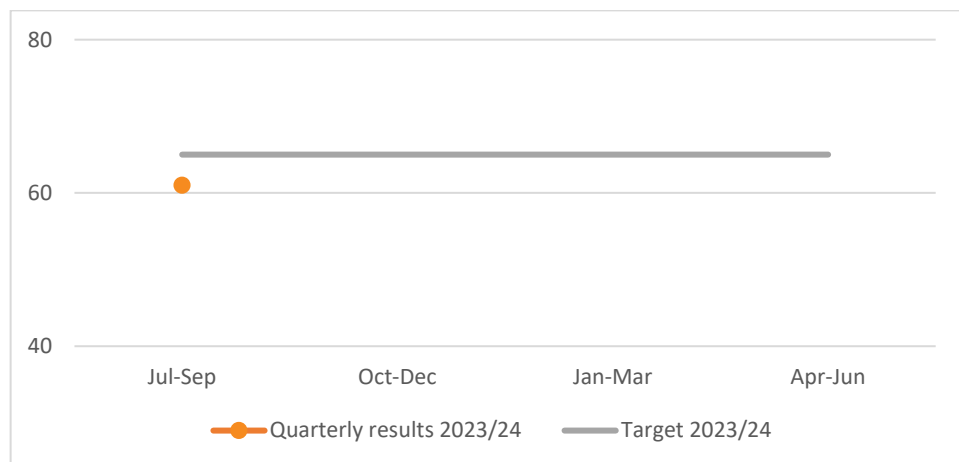
Council continued to support multicultural seniors groups across Port Phillip, with outreach and capacity building support for accessing grants and programs. Information sessions were delivered, led by Justice Connect to support preparing for the future and ageing.

On 24 August, the Friends of Suai/Coalima Community Reference Committee held a planning meeting to support the transition away from Council direct funding. A fundraiser was held on 10 August.

### Staff prepare to support the Seniors Festival

The staff volunteering program was progressed with callout and induction of five staff to volunteer to support the Seniors Festival Launch.

### Utilisation of community centres



Utilisation of community centre spaces and rooms sat at 61 percent for quarter one (July – September 2023). Utilisation rates are higher for larger spaces such as halls (85 percent) and multipurpose rooms (68 percent), and lower for small meeting rooms (51 percent). This is a new measure introduced from July 2023, data are not available for 2022/23.

### Linking Neighbours

Linking Neighbours membership expanded during the period. Key activities included:

- weekly coffee connect activities across four neighbourhoods in Port Phillip
- trial of a new partnership with The Grace/Alba
- major outings to the State Library, Old Melbourne Gaol, Astor Cinema and Rhododendron Gardens.

### Library sessions

The Community Building Team supported weekly Digital Literacy Classes and Power Saving Bonus one-to-one support sessions at Council’s libraries.

### Community grants

Two Community Grants workshops and one Grant Writing for Creatives workshop were offered in person and online during July and August.

Grants programs were opened in July and closed in August for recommendations to be endorsed by Council in November. Activities included:

- reviewing and updating grants guidelines, application and assessment forms
- recruiting and inducting four grants panels
- processing of 124 grant applications
- facilitating grant panel meetings
- preparation of recommendations from five programs and categories for review and approval by Council in November.

A formal Monitoring and Learning Tool has been designed, to support closer monitoring of grant and funding recipients. The first use of this process occurred on 25 September, with learnings being documented and used to update the future funding deed for South Port Day Links to improve service provision for the community.



## Service spotlight: families and young people

### Thank you to Nicola Millard-Michaelis

At Elwood Playgroup's Annual General Meeting in September, Council acknowledged the wonderful work of Nicola Millard-Michaelis, their long-standing President who has resigned from the role. Nicola has been a vital leader of the playgroup for more than five years, ensuring members enjoy a safe and welcoming environment. Through grants and partnerships with Elwood Toy Library, Nicola has supported the playgroup to reach 338 current members.

### School holidays

The school holidays saw great attendance at pop-up playgroups, with families invited to join in activities at Skinners and St Kilda Adventure Playgrounds. The Middle Years and Youth Services

team opened the doors to the playgrounds for this holiday treat, allowing the younger children to have exclusive access. The play equipment was by far the favourite activity, with craft activities and morning tea also a winner with the younger children.

### The family services team:

- Provided 1,121 hours of client support
- Collaborated with MCH to deliver a 10-week Solihull Parenting Group for five participating families

### Supported playgroup

Supported playgroup had an average attendance of 63% in quarter one, with the winter weather and illness impacting family's regular engagement.

### The youth services team:

- Successfully delivered a youth forum on the theme of 'building healthy friendships', exploring what this looks like in the context of school life, community life and social life
- Continued collaboration with the seven successful Youth Access Grant recipients to ensure young people are being serviced and engaged through their programs
- Received an award from Better Health Networks at Park Towers for the ongoing support for residents through the Breakfast Club program.



*Pop-up playgroup at Skinners Adventure Playground*



*Pop-up playgroup at Skinners Adventure Playground*

## Service spotlight: recreation

### Sport and Recreation Strategy 2015–24

Since 2015, Council's provision of sport and recreation facilities and services has been guided by the Sport and Recreation Strategy. This quarter, key achievements under this strategy included the following. We:

- were recognised as a finalist in the 2023 Victorian Disability Sport and Recreation Awards for our powered beach wheelchair, the newest addition to the Accessible Beaches Program
- engaged with community sports clubs to further progress the draft Fair Access Policy and our municipal-wide service planning
- completed the internal review of the informal recreation audit, informing future investment in recreation facilities across Port Phillip
- went live with the online portal for personal trainers and commercial recreation providers to obtain permits to operate and provide for our community

- commenced engagement with sports clubs at Elwood Park ahead of the Melbourne Water Main Drain duplication
- completed the seasonable sporting changeover, moving from winter sports to summer sports during September
- secured a commitment from Cricket Victoria for \$30,000 to fund the upgrade of the cricket nets at Lagoon Reserve.

### Sport and recreation news

This quarter, a large number of community sporting clubs have had success in their season through participation numbers, introduction of new women and girls teams, Grand Final competitions and premierships. Of particular note:

- North Port Oval played host to the VFLW Final Series; which saw a premiership win for Port Melbourne Football Club at their home ground.
- Reclink Australia hosted their 2023 Grand Finals Series at North Port Oval; this

organisation works with communities facing disadvantage to deliver sport and recreation programs.

### Projects update

On 6<sup>th</sup> September, Council endorsed the concept design for Elder Smith netball courts and pavillion, and approved an additional \$1.7m funding.

The concept design is now completed for JL Murphy Reserve baseball infield upgrade and JL Murphy Pitch 2 upgrade.

Procurement has commenced for:

- Lagoon Reserve Sports Field, Sports Lighting and cricket net redevelopment. Construction due to commence November 2023
- Graham Street Overpass Skate Park Design and Construct
- RF Julier Reserve BMX Pump Track
- JL Murphy Reserve Baseball Sports Lighting Installation.

# Liveable Port Phillip

A City that is a great place to live, where our community has access to high quality public spaces, development and growth are well-managed, and it is safer and easy to connect and travel within.



## Key highlights

### e-cargo bike trial

The e-cargo bike trial, which provided 24 families with access to a free four-week trial of an e-cargo bike, has successfully concluded.

The trial encouraged over half of all participants to change from their usual method of travelling to school by car with most participants using their e-cargo bike 2-3 times per week and a third using them once a day or more. Council will continue to investigate the potential for broader implementation schemes which encourage e-cargo bike uptake in households across Port Phillip.



Lug+Carrie e-cargo bike

### Pets of Port Phillip Program

The Pets of Port Phillip Program, which is an action in the Domestic Animal Management Plan, has been completed. The program was a collaboration between Council's Animal Management Unit and the Port Melbourne Vet Clinic, funded through State Government grants.

The program supports vulnerable people in their animal ownership responsibilities by providing free de-sexing and veterinary advice. In all, 265 pets were desexed between July 2021 and September 2023.



Port Melbourne Vet Clinic

### Community Amenity Local Law

Council's new *Community Amenity Local Law 2023* came into effect on 1 August 2023. Our Local Law is used to support the creation of a liveable, safer, and healthier city by regulating activities that occur in public and private places that may impact on urban character, local amenity, and the fair enjoyment by or safety of others.

The Local Law is reviewed once every ten years to ensure it meets community needs and expectations for the management of amenity issues across the City. The recently implemented changes respond to community feedback, and address issues including nuisance behaviour, abandoned shopping trolleys, and misuse of residential parking permits.

An extensive communications plan was implemented to ensure our community and stakeholders were updated on the changes and new requirements.

### Ludwig Stamer Playground Upgrade

The Ludwig Stamer Reserve play space upgrade achieved practical completion in September 2023.



## Service spotlight: city planning and urban design

### Neighbourhood character conversations

To inform the strategic direction of our new Housing Strategy, we're preparing a new Neighbourhood Character Study (NCS). In July 2023, we held a series of workshops and 1:1 conversations with community members. In short summary, we heard...

What many of you value about your neighbourhood is the:

- village feel
- existing character
- diversity of architecture
- trees and greenery in both public and private realm and open space.

In 2039, many of you would like your neighbourhoods to:

- be more diverse, from its people to its urban landscape
- retain its eclectic character
- have more green spaces, trees, green roofs and walls
- have more sustainably designed buildings and public spaces
- meet the needs of an ageing population
- have more mix use in business areas.

Many of you see the greatest opportunities for improving neighbourhood character as:

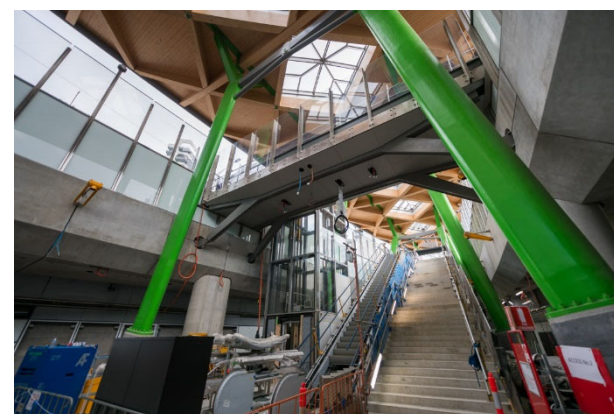
- increasing tree canopy and vegetation coverage
- maintaining and expanding open spaces

- having a diverse and high quality built form that respects and integrates with existing urban form
- increasing ESD requirements for buildings
- having diverse housing to cater for a diverse community.

The feedback we received during the Neighbourhood Character Conversations will inform the development of the draft Neighbourhood Character Statements. You will have an opportunity to review the draft Character Statements during Phase 3 engagement in early 2024.

### Update on Heritage Overlay 8

Officers presented the findings of the draft Heritage Overlay 8 Precinct Review to Council in September 2023. The review makes recommendations to update heritage controls in the Elwood area. We are now preparing to engage with community on the findings in late 2023.



*Over winter, Rail Projects Victoria & Cross Yarra Partnership have progressed constructing the Anzac Station entrances*

## Service spotlight: public space

### Places for People, Public Space Strategy 2022–32

The Places for People Public Spaces Strategy guides Council's work in creating and maintaining Port Phillip's network of parks, gardens, streets, the foreshore, and urban spaces.



*Ludwig Stamer playground*



*Octavia Street Community Greening Day*

This quarter, key achievements under this strategy included:

- Entered into a new agreement with the National Trust of Australia for continued community access to Ripon Lea Estate.
- Council adoption of the new Public Space Land Acquisition Strategy and endorsement of the Elwood Foreshore Site Plan.
- Completed phase 2 of community engagement (deliberative panel) to inform the Dog Off-Leash Guideline.
- Completed community engagement to inform Council's new Urban Forest Strategy.
- Engaged specialist consultants to lead the update of the Foreshore Management Plan and new Coastal Adaption Strategy.
- Completed community engagement on the following park upgrade projects:
  - Gasworks playground and park
  - Sol Green Reserve
  - St Vincent's Gardens
  - Hewison Reserve.
- Completed concept designs for the following park upgrade projects:
  - Gasworks playground and park
  - Hewison Reserve
  - Pakington Street Reserve expansion
  - St Kilda Pier Landside upgrade
  - New seating in Dundas Place, Albert Park.
- Completed detailed design for the Moubry Street Community Park.
- Commenced construction on Danks Street BioLink between Foote Street and Esplanade East
- Completed construction of Ludwig Stamer Reserve play space upgrade.

## Service spotlight: municipal emergency management

### Heatwave preparedness

On 7th September the Municipal Emergency Management Planning Committee convened its third meeting for the year. Chaired by City of Port Phillip, the committee considered heatwave preparedness, which is considered a high risk this year.

On 19th September, representatives from City of Port Phillip attended a heatwave preparedness event, hosted by the City of Greater Dandenong. This half day event gave invaluable insight into the challenges and risks facing our community as we move into the warmer part of the year, and how Council can help people prepare and respond.

### Summer management

Our foreshore and regional parks continue to be some of the most popular destinations in Victoria over summer.

The annual summer management program was activated two months early over the September long weekend due to unseasonably warm weather.

There were no reported incidents.



## Service spotlight: development approvals and compliance

### Planning scheme amendments

Two planning scheme amendments – VC242 and VC243 – were implemented statewide on 21st September.

Planning Scheme Amendment VC242 introduces two new provisions to facilitate significant residential development and significant economic development. It aims to facilitate developments that provide a significant level of housing, or make a significant contribution to Victoria’s economy and provide substantial public benefit, including new jobs. Developments must meet requirements specified in clause 53.22 or clause 53.23 to qualify. Projects may be delivered through private or public funding. The amendment amends clause

72.01 to make the Minister for Planning the responsible authority for developments to which these new clauses apply.

Planning Scheme Amendment VC243 makes changes to all planning schemes to streamline applications for additions to single dwellings subject to Clause 54 – ResCode, codify residential development standards, implement the Future Homes project across Victoria, remove permit requirements for single dwellings on lots of 300 square metres or more, and introduce VicSmart permits for single dwellings on lots less than 300 square metres.

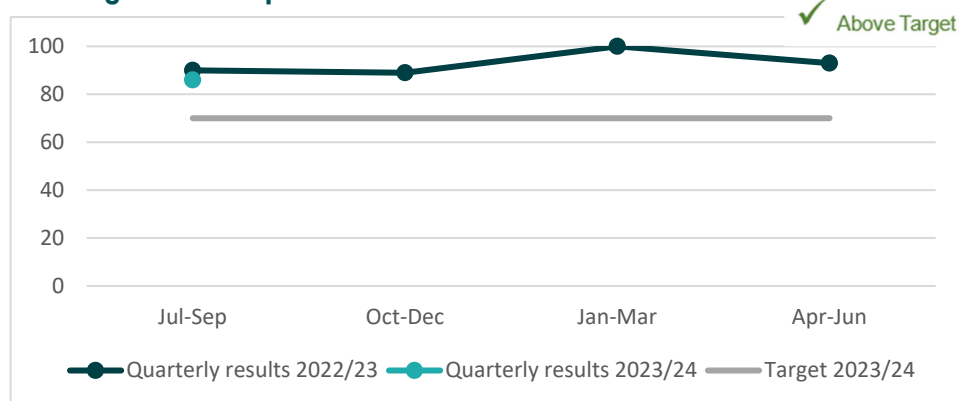
Council Planners worked quickly to respond to the reforms and support applicants and objectors

who are affected by the changes. Council will advocate and provide feedback to State Government on these reforms.

### The City Development team:

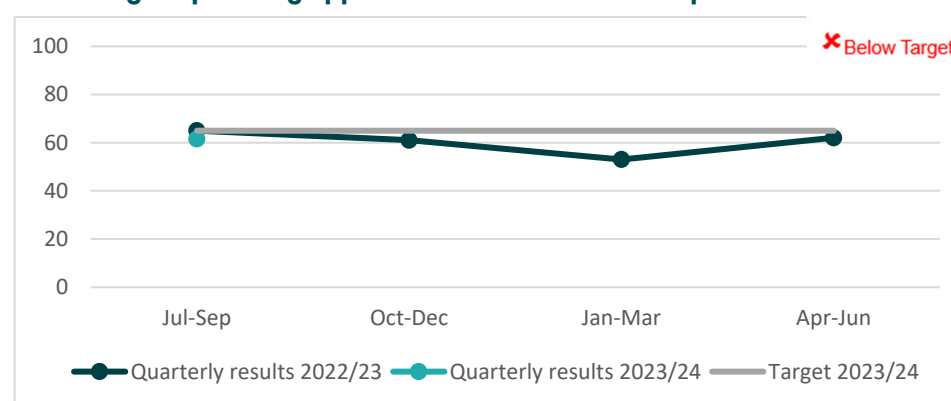
- undertook a detailed review of Councils draft Neighbourhood Character Study
- appointed new statutory planners, planning support officers and building surveyors
- continued to review processes with the implementation of automated tasks and reporting tools to improve processing timeframes
- continued improvements to Council’s website as it relates to planning and building.

### Planning decisions upheld at VCAT



The calculation method changed in 2023/24 to include consent orders as decisions in Council’s favour. The results for 2022/23 have been adjusted to reflect this.

### Percentage of planning applications decided within required timeframes



For quarter one 2023/24, 61.5 percent of planning applications were decided within the required timeframes, slightly below the target of 65 percent for 2023/24. This result relates to both standard applications (including amendments) and VicSmart applications.

## Service spotlight: health

### Regular inspections

During quarter one of 2023/24, Council undertook inspections of registered prescribed accommodation premises including rooming houses, backpackers, hotels and motels as required under the Public Health & Wellbeing Act 2008.

### Gastroenteritis outbreaks

Council's Environmental Health Officers have a joint role with State Department of Health to investigate outbreaks of gastroenteritis. Five separate events were reported from a single registered food premises within 12 days, with more than 200 people affected.

Council officers commenced investigations into the outbreaks immediately upon notification, and with the support of the Department and laboratory testing over the period, established that the outbreaks were caused by a gastroenteritis virus (Norovirus).

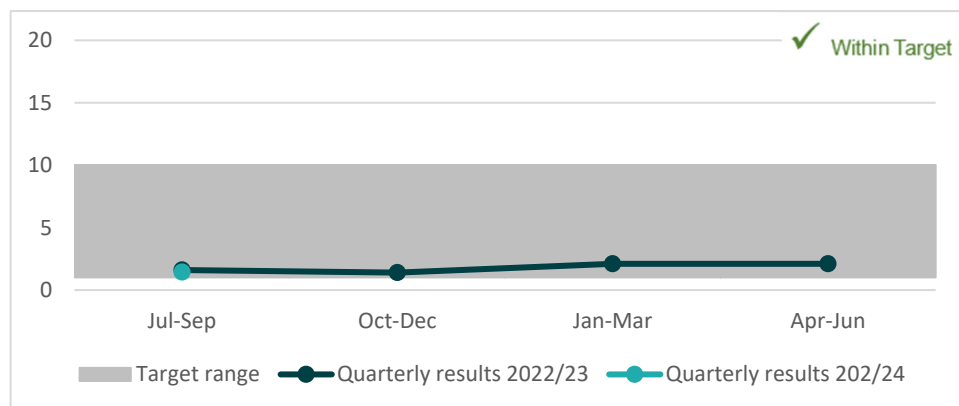
Following the fifth outbreak, all staff from the venue were excluded for seven days and the venue relocated all upcoming events for 3 weeks. Council officers then supervised further extensive cleaning of the venue which took venue staff and cleaning contractors eight days and in excess of 500 hours. All food was also destroyed.

### New state-wide systems

Council has now completed the transition to two new state-wide systems:

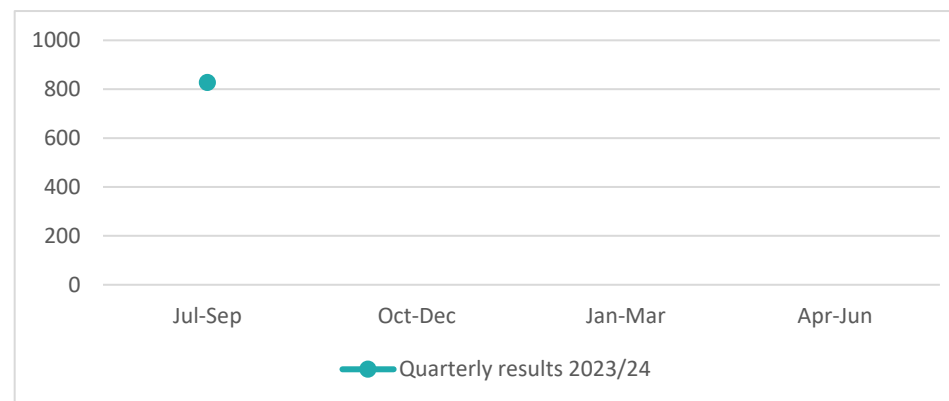
- the new State-wide database for the management of all temporary and mobile food premises is one of several Food Act reforms arising from the State Government's Small Business Regulation Review 2016-18
- the new State-wide Central Immunisation Records Victoria (CIRV) database will be used to manage all immunisation sessions across Victoria and to record and transmit vaccination data in real time to the National Immunisation Register.

### Time taken to action food complaints (days)



Time taken to action food complaints was 1.4 days in quarter one 2023/24. The result is within the target range of one to 10 days. Results for this measure have been relatively stable over the past 12 months.

### Number of clients seen for immunisation



For the first quarter 2023/24, the number of clients seen for immunisation was 827. This is a new measure introduced in 2023/24, data is not available for the previous financial year. This is reported as trend data and does not have a target.

## Service spotlight: local laws and animal management

### Local laws

In quarter one, Local Laws officers issued 94 fines in response to complaints from the community. Most of these fines relate to amenity impacts from constructions sites – including works outside of permitted times and obstructions – and unsightly land. Officers continue to proactively monitor over

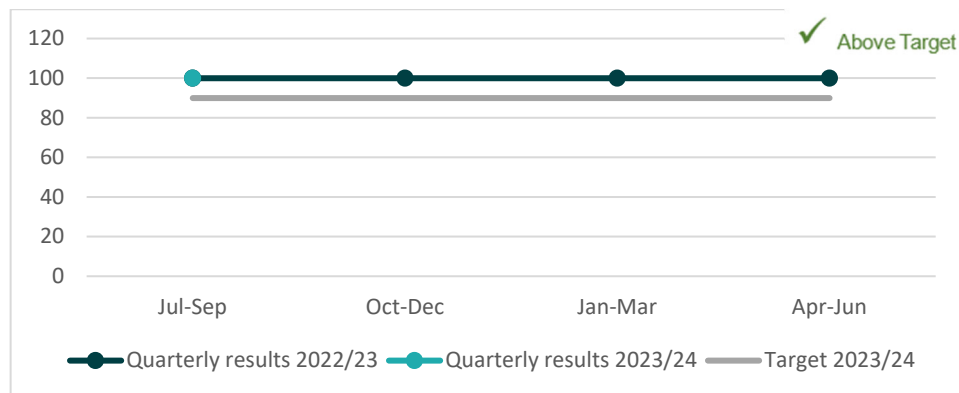
70 development sites across City of Port Phillip during their patrols.

The Local Laws team has worked with landowners and VicPol to clear several vacant buildings being used as squats and secure the sites to prevent further access, reducing the number of complaints to Council and VicPol.

### Animal management

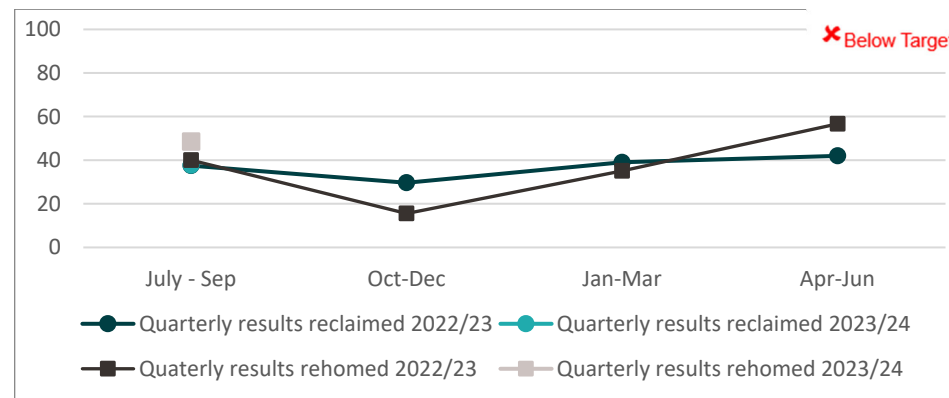
Court warrants were issued for the seizure of a dog in Elwood after it attacked two dogs in Port Phillip and another in Bayside. The dog was collected with the assistance of VicPol officers and is being held until it is assessed in accordance with the *Domestic Animal Act 1994*.

### Percentage of successful animal management prosecution cases



For quarter one 2023/24, there were 7 animal management prosecution cases, and all of these were successful (100 percent).

### Animals reclaimed and rehomed



During quarter one (July - September 2023), 53 animals were collected. Of these animals, 20 (37.7 percent) were reclaimed by their owners. Although this result is below the target of 50 percent, it is similar when compared with the same time of the previous year (37.5 percent for July to September 2022).

## Service spotlight: transport and parking management

### Move, Connect, Live – Integrated Transport Strategy 2018–2028

The integrated transport strategy aims to create a well-connected transportation future for our city. This quarter, key actions and achievements towards delivering this strategy were:

- commencing the mid-strategy review
- completing the Parking Management Policy 1-year review
- developing Inkerman Street safe travel corridor options for consideration by Council
- extending the e-scooter trial to April 2024, with e-scooter schemes endorsed in Port Phillip for a further three years, dependent on Victorian Government confirmation of Council’s ability to hold agreements with operators.

### Traffic calming

A range of traffic calming projects are underway across the City, to support low speeds and safety for all, including the upgraded Waterfront Place bicycle and pedestrian crossing.

A trial ban on right hand turns from Canterbury Road into Cowderoy Street during peak periods commenced.

### Shrine to Sea submission

City of Port Phillip made a submission to State Government on the Shrine to Sea draft masterplan, based on the Council meeting decision of 16th August 2023. Community consultation on this masterplan is now complete.

### Project updates

Works continue at the new ANZAC station with Albert Road now open again to vehicles in both directions.

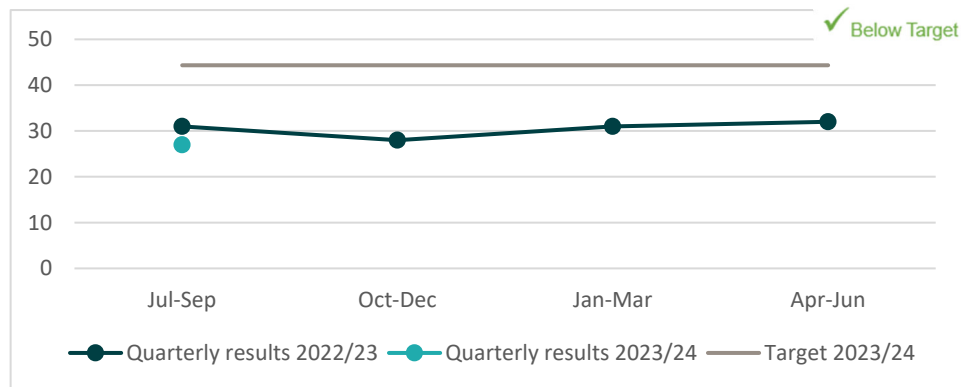
Works have commenced on Albert Road Reserve, with greening and open space landscaping.

Two sections of the new bike lanes on St Kilda Road are now open, creating safer travel:

- from Linlithgow Avenue to Dorcas Street
- from Toorak Road to St Kilda Junction.

Works between Dorcas Street and Toorak Road will be delivered as part of the Metro Tunnel Project. .

### Number of sealed local road condition requests



The number of sealed road requests for quarter one 2023/24 was 27 which is lower than for the same time last year (31 for quarter one 2022/23). This result is also better than the target which is set at 44 requests or less per quarter.

### Transport data sensors

During winter 2023, transport data sensors reported 120% increase in use of cargo and e-cargo bikes; and 65% increase in use of shared e-scooters and e-bikes, compared to winter 2022.

# Sustainable Port Phillip

A city that has a sustainable future, where our environmentally aware and active community benefits from living in a bayside city that is greener, cooler, cleaner and climate resilient.



## Key highlights

### Supporting local traders

City Amenity Officers continue to proactively patrol Acland Street and Fitzroy Street up to four times a day over two shifts, with a focus on persons drinking alcohol in breach of the Local Law.

In July, there were 74 instances of persons drinking and being asked to cease. That number reduced to 40 in August, and 17 in September – a reduction of 75%.

The positive impact of this work is being felt by traders and residents. Below is one example of the positive feedback we have received. Officers will continue to prioritise this issue.

*“...thank you for helping us in regards to cleaning up at Acland Plaza with your Local Law team. What the team are doing is working, which we haven't seen for many years, and it's such a great positive result. Let's keep it up and hopefully the local law officers receive a lot of praise. [Names redacted] a big thank you.”*

### Environmental Leaders Program

The eighth iteration of the Environmental Leaders Program is underway. This 10-week course supports participants to develop and lead their own sustainability action project, with a focus on individual growth in a team-based environment.

So far, 152 people have graduated from this course and 14 are currently enrolled. It has been the catalyst for a number of successful and ongoing sustainability projects in Port Phillip.



*Environmental Leaders Program graduates*

### EcoCentre construction update

It's been a busy few months at the site of the EcoCentre. Demolition of the old building was completed in June, and a new zero carbon concrete slab poured in August.

The EcoCentre is being constructed using cross laminate timbers which use locally sourced renewable timber stock to create timber beams and walls that are prefabricated offsite and brought to site ready to stand.

The production of cross laminated timbers and glue laminated timbers minimises waste. At the manufacturing stage, the designers are able to set panel dimensions to minimise trimming and to ensure the most efficient use of timber.

Additionally, community engagement on the proposed EcoCentre lease term of 15 years has commenced.



## Service spotlight: amenity

### Joint patrols

Joint patrols of Council Officers and VicPol Officers increased to an average of 11 patrols per month this quarter.

Joint patrols of Council Officers with assertive outreach officers from Launch Housing continue on a weekly basis.

### Rapid response

Council's rapid response team has removed over 1,400 syringes, 483 cubic metres of waste, and conducted 240 spot pressure cleans this quarter.

### Connecting with businesses

City Amenity Officers have met with every business in Acland Street, Fitzroy Street and Carlisle Street to introduce themselves, explain their role, and give them a business card with

contact details in case they require assistance. The officers will do this once every quarter.

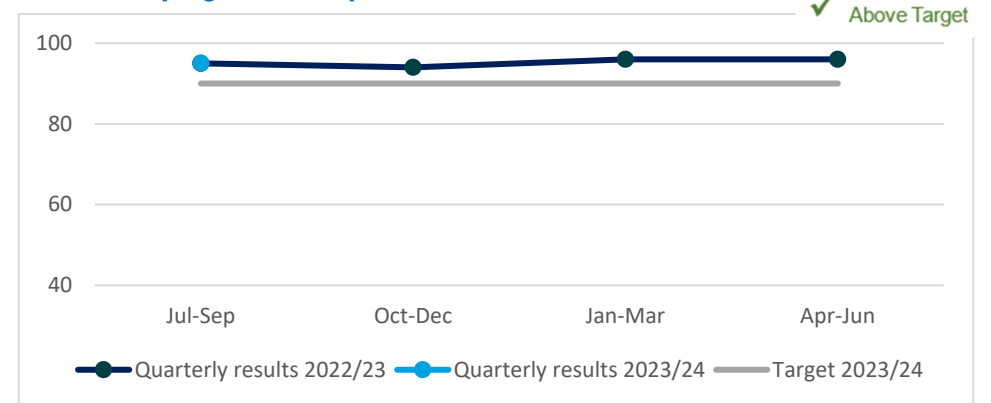
### Early warm weather

There were some early warm weather weekends in mid-September which saw an increase in visitors to our beaches. City Amenity Officers worked with VicPol to coordinate patrols of St Kilda and South Beach areas focusing on glass on the beach and drinking in public.



Joint patrol on Acland Street

### Street sweeping audit compliance



The street cleaning audit compliance score for quarter one 2023/24 was 95 per cent. The result is above the target of 90 per cent and consistent with the same period last year.

## Service spotlight: sustainability

### Act & Adapt

Council's Act & Adapt Sustainability Strategy and Climate Emergency Plan were recently reviewed and put out for community consultation from 10th July to 10th August via the Have Your Say website and community pop up events. Community feedback has been incorporated into the refreshed documents, which are due to be presented to Council on 1st November.

### Sustainable Design Strategy

City of Port Phillip's Sustainable Design Strategy has been updated to align with current best practice sustainability standards, various other policies and proposed amendments to the planning scheme.

### Federal Government funding

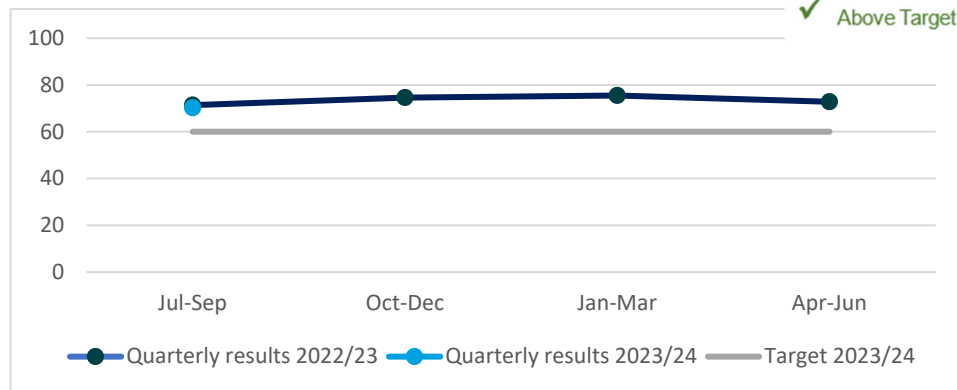
We were successful in our submission for \$1.7m Federal Government funding via the Urban Rivers and Catchment Program. This money is to be used

to support stormwater harvesting in the Elster Creek catchment.

### Successful grant application

Council submitted a letter in support to Zero Emissions Vehicle Emerging Technologies (ZEVET) grant application by Intellihub (AU/NZ Utility services company). In late August 2023, they secured a grant of \$1.35M to investigate the feasibility, planning and rollout of 100 EV charging on street power poles in the inner-city local government areas, including City of Port Phillip.

### Percentage of investment in fossil-free institutions



The percentage of investment in fossil-free institutions has been consistently above target over the past year. In September, we placed \$34 million in term deposits with an average interest rate of 5.15 per cent. This has increased our fossil free percentage from 69.0 per cent in August 2023 to 70.2 per cent in September 2023.



CLT framing being installed on the new EcoCentre building

## Service spotlight: waste management

### Update on contractor transition

July provided significant operational challenges to the delivery of kerbside collection services as Council transitioned to a new waste collection contract, delivered by Citywide. That transition, which is aimed at increasing value to the community, represented the first time Council had selected a new collection contractor in approximately 26 years. Though heavy impacts were felt early on, those impacts have subsided, and service delivery is returning to its pre-transition state. Council will continue to drive improvements for the kerbside services moving forward, and thanks the community for their patience throughout the transition.

### Don't Waste It! Waste Management Strategy 2022-2025

The revised Don't Waste It! Waste Management Strategy sets out how Council will transform its waste and recycling services to best serve our diverse and expanding community.

65 per cent of actions in the strategy are currently on track. In quarter one:

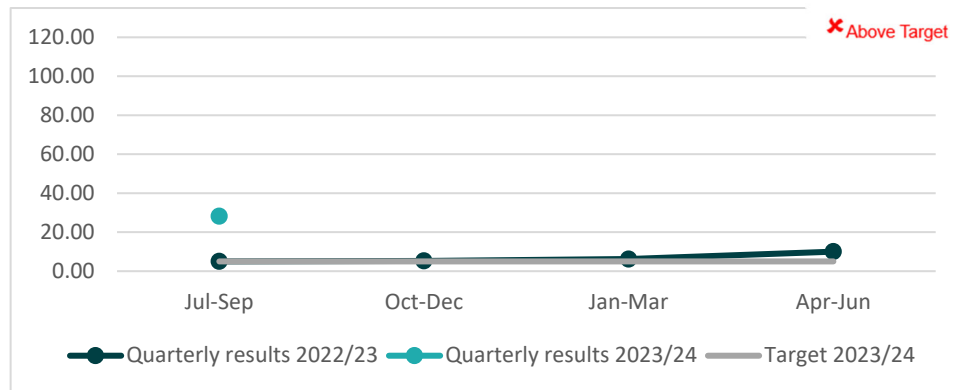
- rollout of the multi-unit dwellings (MUDs) food and garden organics (FOGO) service was delayed, due to the impacts of the new kerbside collection contract
- a revised approach to MUDS FOGO was endorsed, with the first phase due to commence in late October and conclude in early 2024

- the plan to transition all residential properties to a fortnightly garbage service in early 2025 was endorsed
- procurement commenced for Council's reusable nappy program
- 50 combined communal FOGO and glass hubs are currently operational.

### Keeping our neighbourhood tidy

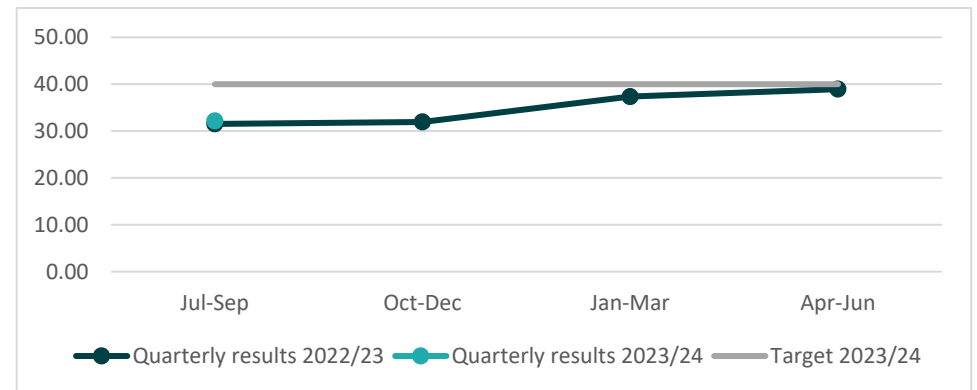
The Waste team's performance on dumped rubbish and hard rubbish has remained strong. In quarter one, we collected 160 tonnes of dumped rubbish and provided 4,011 hard rubbish collections for businesses and residents.

### Kerbside collection bins missed per 10,000 scheduled bin lifts



City of Port Phillip is experiencing ongoing contractor issues.

### Kerbside collection waste diverted from landfill



The quarter one result for 2023/24 has been estimated based on an average of previous months, as the data is not yet available. It will be updated in future reports to reflect the actual result.



# Vibrant Port Phillip

A City that has a flourishing economy, where our community and local businesses thrive, and we maintain and enhance our reputation as one of Melbourne's cultural and creative hubs.



## Key highlights

### Updates from the South Melbourne Market

- Visitation continues to match pre-pandemic levels on all market trading days. The July and September school holiday periods and the Father's Day weekend saw significantly high attendance at the Market.
- Stall occupancy remains at 100%, with strong demand from external businesses for a stall at the Market.
- From 1 July, the Market banned single-use plastic produce and net bags from fruit and vegetable stalls in line with the SMM Environmental Sustainability Strategy's priority to wipe out avoidable single-use plastics and promote reusable options.
- The roll-out of new, customer-facing bins commenced in August. The new bin units are an action of the SMM Environmental Sustainability Strategy and offer customers several waste streaming options to support the Market's recycling initiatives and increase community education.



*Cook & Grow series at South Melbourne Market*

### Great Places and Precincts

Great Places and Precincts is a cross-Council initiative designed to ensure that the best outcomes are delivered for our major retail precincts and therefore our resident, visitor, and trader communities.

It involves applying a place-based lens to the state of our key shopping districts, including their appearance, character, vibrancy and future potential. Five major street audits have been scheduled for 2023, with Clarendon Street, Bay Street, Carlisle Street and Acland Street completed and Fitzroy Street taking place in November. These have involved Councillors, Council Officers, traders, business owners and other key stakeholders walking together and evaluating each precinct against a range of criteria.

The program recognises the significant opportunities that exist if Officers work in collaboration with each other and community stakeholders to ensure maximum benefit is being achieved.

## Service spotlight: festivals

### St Kilda Film Festival

Planning is underway for the 2023 St Kilda Film Festival. The festival turns forty years old in 2024, it started in 1984 after the short film component of St Kilda Festival proved to be so popular that it warranted its own event.

Birthday celebrations will include an acknowledgement of the incredible films, filmmakers, industry bodies and venues that have played a part in the festival's history, and continue to be such an important part of local screen culture.

### St Kilda Festival

The St Kilda Festival's New Music Stage showcases new and unsigned artists, hosting ten artists and groups on a major stage at the festival and giving audiences the chance to vote for their favourite. The winner receives a cash prize and a guaranteed invitation to perform at the following St Kilda Festival.

The New Music Stage program is a key component of artist development through the festival. Previous acts that have played at the very beginning of their careers have included Baker Boy, Client Liaison and Missy Higgins.





## Service spotlight: libraries

### A busy library program

As always, our libraries had a busy program of events in quarter one, hosting 160 events across the five library branches. This included:

- a successful school holiday program, with events targeting different age groups
- English conversation cafes at St Kilda Library.

### Winter writing competition

Our primary and secondary school winter writing competition was well received with 10 winners being selected. The children's stories were written beautifully, and the winning stories are full of heart, humour and adventure.

### A Day on the Hill

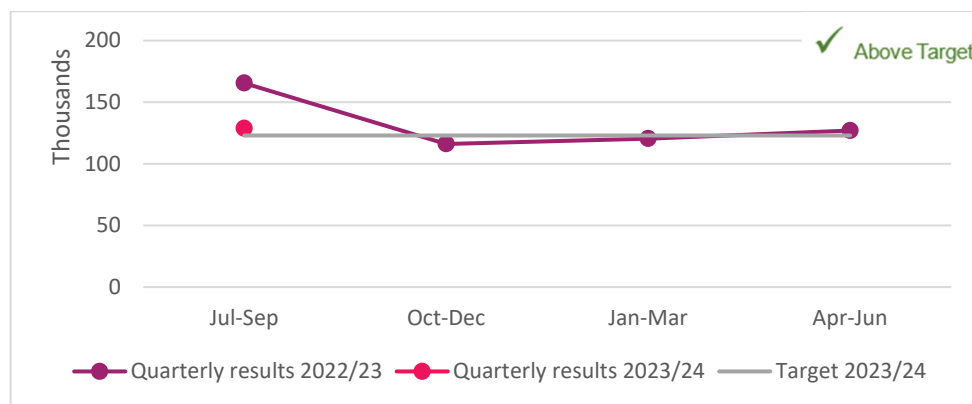
"A Day on The Hill" was a community celebration packed with performances and activities to showcase the Emerald Hill Library and encourage the local community to visit, explore and sign up for a library membership.

The Port Phillip Heritage Centre also delivered several fantastic events to help residents uncover more about their local history. There was high energy from opening until closing time with many reluctant to leave as the Town Hall bell rang in 5 o'clock. In total there were 676 visitors across the day with strong attendances for all the performances.

### Welcome Week library events

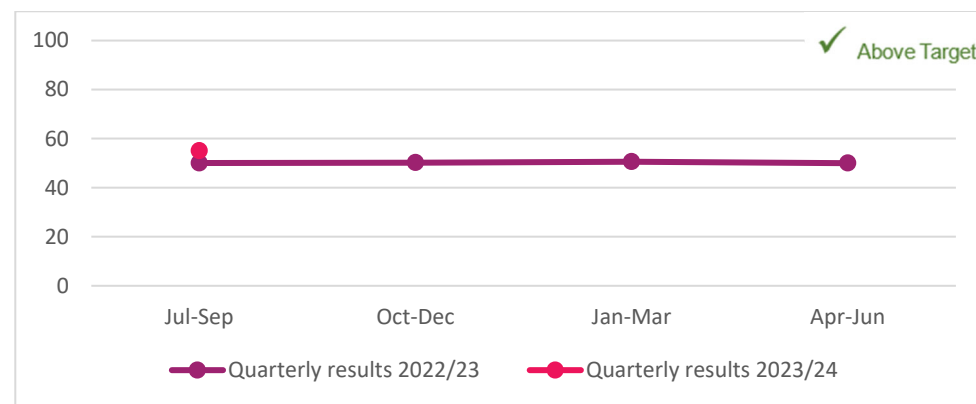
Libraries hosted several events for Welcome Week in September. The week included music and storytelling as well as the sharing of food and dance. A highlight included three authors coming to discuss the book *Undefeated* and sharing their personal journeys to Australia.

### Visits to libraries



There were 128,777 visits to the libraries in quarter one 2023/24 which is above the target of 123,000 visits per quarter. Although the target was met for the quarter, visits to libraries are lower than the same period last year as the door counter at Emerald Hill was broken until 29 August 2023.

### Percentage of recently purchased library collection



For first quarter 2023/24, library collection items purchased in the last 5 years compared to the total number of library collection items was 55 per cent. This is higher than the result for the same period last year.

## Service spotlight: South Melbourne Market

### New stall openings

New stall openings at the market this quarter included:

- Greek'n Out: new Greek restaurant on Cecil Street
- The Fresh Pasta Shop: moved to a new, larger location in the deli aisle
- Gigi Vintage: new stall in Aisle G offering recycled vintage clothing for men and women.

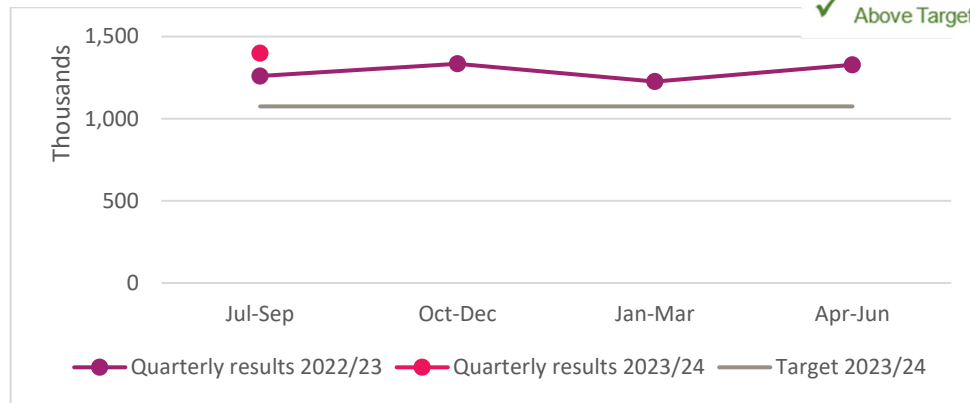
### School holiday tours

During the September school holidays, children aged 6-12 were treated to a series of South Melbourne Market tours. Children met a selection of traders to find out about how their food is grown or made, learnt about how they can help look after the environment and were also offered some delicious market treats along the way!

### Cook & Grow series

South Melbourne Market partnered with *The Baker Heart and Diabetes Institute* and *Food From Home* to deliver a new seasonal program at the market called Cook & Grow. The series kicked off in August and promotes healthy, family-friendly recipes, cooking with seasonal produce, sustainability tips and growing produce at home.

### Visits to the South Melbourne Market



There were 1,259,614 visits to South Melbourne Market in quarter one 2023/24. Visitation numbers are well above the quarterly target of 1,075,000 and also higher when compared with the same period last year.



School holiday tours at the South Melbourne Market

# Well Governed Port Phillip

A city that is a leading local government authority, where our community and our organisation are in a better place as a result of our collective efforts



## Key highlights

### Issue 100 of the CEO Report!

In March 2014, the City of Port Phillip introduced a program of more regular performance reporting through the CEO Report. This marks the one hundredth edition.

### Victorian Emergency Services

City of Port Phillip is improving public safety by addressing feedback from emergency services regarding correct historical addressing in complex sites (such as Catani Gardens and JL Murphy). This will improve the accuracy for ambulances and emergency services to get to these addresses without delay.

### Employee wellbeing

A key part of the annual safety plan is our employee annual wellbeing plan. This was developed and consulted on during quarter one. The plan focuses on four key areas of employee wellbeing: social connection, mental health, physical health and work environment. Staff were encouraged to provide input via a survey and interaction at the all-staff wellbeing booth.

In September there was a key focus on mental health awareness with CEO video message, RUOK initiatives and webinar conducted by an external provider on the lived experience, that was extremely well received.

### Careers Expo

In July, our Recruitment and Employee Experience team attended the Melbourne Careers Expo, joining 173 other exhibitors to speak to jobseekers of all ages about the great things we do at Council, being the only dedicated council attend the expo, over 16,000 people attended over the course of three days. The team was joined by many other officers from across council to engage in over 200 conversations about what council does and the opportunities we have including speaking with other exhibitors about potential partnerships to build our recruitment pipelines.

### Website improvements

As part of catering for high traffic days on our websites, along with an ever-increasing reliance on digital technology, we have improved the

durability and capacity of our websites. Benefits of the improvements to the websites include:

- resilience to an outage
- improved system response times
- capacity to handle high traffic days to ensure key web services and information are available to the community when they are needed most.

### Parking permit improvements

We have implemented a number of efficiencies for customers applying for parking permits:

- improvement to workflows when applying for permits reducing customer wait time by three minutes (estimated) per application
- improvements in workflow for cancelling a permit or adjusting the expiry date reducing the number of clicks customers have to make
- reducing in the number of attachments required, thereby reducing customer application lodgement time and saving staff time validating multiple documents.

## Service spotlight: customer experience

### Community requests

This quarter is the first quarter where we have achieved 80% completed on time for each month of our community requests since the implementation of OneCouncil in August 2021. This sustained improvement is the result of two years of process and system improvements. We anticipate it will be sustained through the rest of the financial year.

### Community complaints

Complaints were heavily impacted in July with a significant increase in Missed Kerbside Waste however have recovered strongly in August and September reaching our service level goal of 80% completed on time.

### Website improvements

This quarter, we delivered a number of website enhancements:

- search results now prioritise web pages over documents, making it easier for the community to find the information they're looking for
- adding Google Translate to the library website and adding eight new languages to our existing pages improves accessibility for our CALD (culturally and linguistically diverse) community.

## Service spotlight: governance, risk and policy

### Annual Report 2022/23

The City of Port Phillip Annual Report has been endorsed by Council and will be published on the website. A limited number of hard copies will be available at libraries and town halls across the City.

### New confidentiality process

We have developed and implemented a new confidentiality process, which came into effect on 18 July 2023. One of the main aims of this new process is to increase Council's level of transparency with the community.

This process has brought us into line with requirements of the *Local Government Act 2020*, which changed the way that information may be held in confidence, with the definition of confidential information aligned to many of the exemptions contained in the *Freedom of Information Act 1982*.

The Act prescribes the reasons for which confidentiality can be applied, and specifies the circumstances when Council information does not need to be made publicly available.

In order to contribute to an environment of open and transparent decision making, the need for Council to consider certain matters in confidence must be balanced against the fundamental principle of open decision making. Accordingly, we introduced a new organisational approach to confidential information that complies with the

requirements of the Act and upholds the spirit of the public transparency principles.

Officers must now complete a 'Confidential Information Approval' form, which must be signed by the relevant Executive Member prior to a confidential briefing or Council report being presented to Councillors.

As part of this new process for designating information confidential, we also require officers to now provide a reason as to why the relevant legislation requires it to be held in confidence.

All of this information is then added to a Confidential Information Register, which Governance maintain and review periodically to assess what information can be released.



## Service spotlight: people, culture and capability

We are progressing well in implementing the People, Culture and Safety Plan of priorities. In quarter one, this includes:

- delivering a leadership forum and expansion of leadership sessions to strengthen skills in developing a positive and constructive workplace environment and culture
- delivering the employee engagement pulse survey to check in how employees are experiencing working at Council
- progressing the Gender Equity Action Plan (GEAP) including the sexual harassment prevention and family violence policies
- launching the organisation-wide Diversity and Inclusion Committee.



*Career expo recruitment team*

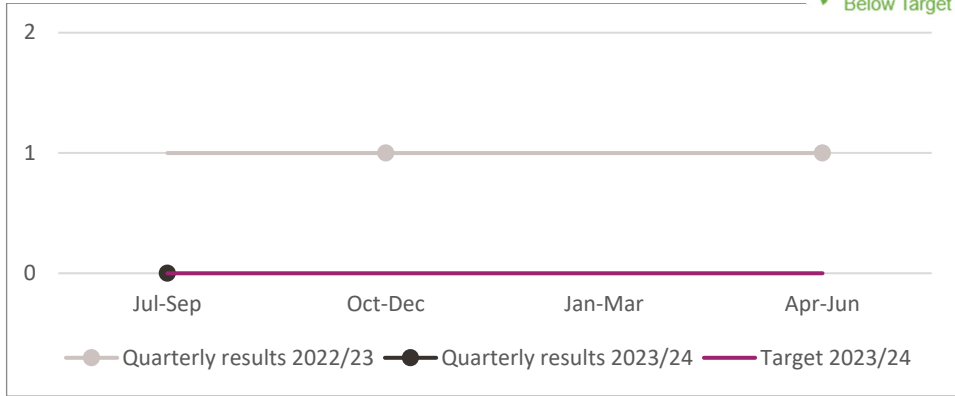
## Service spotlight: technology

In quarter one, the digital technology services team:

- completed phase one of the planned parking permit improvements
- completed planning permit activity reporting submissions (PPARS)
- improved the durability and capacity of Port Phillip websites
- prevented 139 cyber threats.

### Material legislative breaches

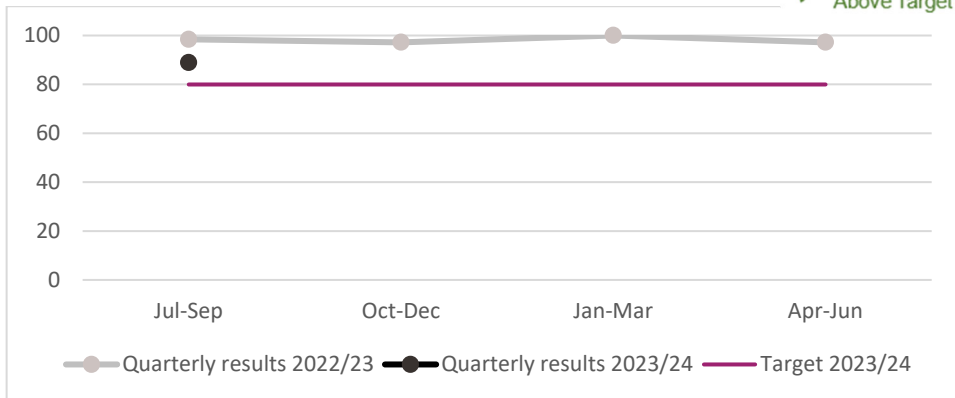
✓ Below Target



There were no material legislative breaches for quarter one 2023/24, consistent with the target and the result for the same period last year.

### Councillor attendance at council meetings

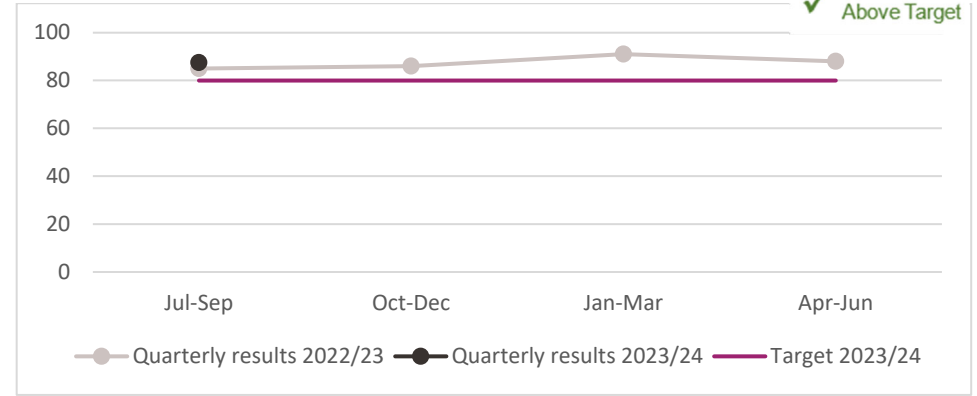
✓ Above Target



Councillor attendance at council meetings remains better than target of 80 per cent or greater for quarter one 2023/24 (89 percent) but is slightly lower than for the same period of the previous year (99 per cent for Quarter One 2022/23). Councillor attendance at council meetings is consistently above target.

### Percentage of audit actions completed on time

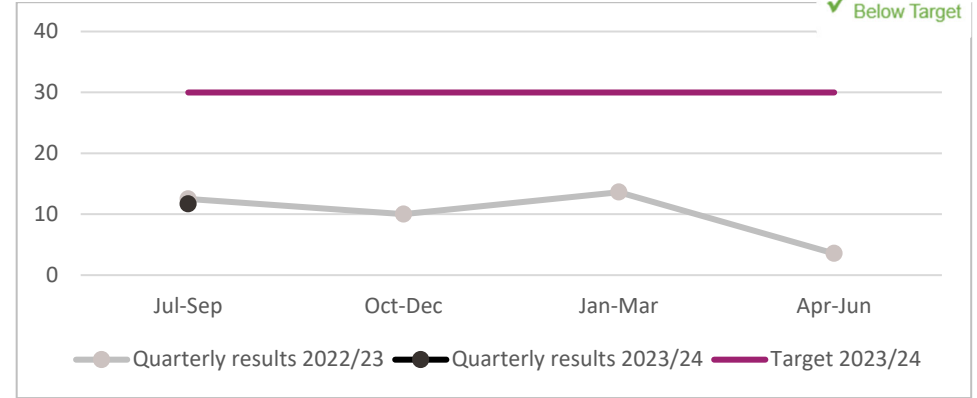
✓ Above Target



For quarter one 2023/24, 87 per cent of audit actions completed on time. Performance of this measure is better than the target of 80 per cent.

### Council decisions made at meetings closed to the public

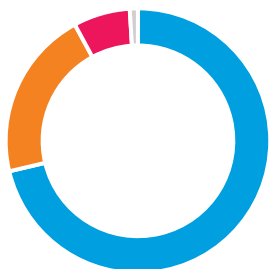
✓ Below Target



In quarter one 2023/24, 12 per cent of Council decisions were made at meetings closed to the public and the performance is better than the target of 30 per cent. The result in 2023/24 is consistent with the result for the same period last year.

# Project portfolio summary

## Overall status



### On track 72%

Latest result has achieved target for measure. On track across all elements.

### At risk 21%

Latest result experienced a minor miss in relation to target for measure. One or more elements

### Off track 7%

There is a significant variation from targeted result for measure. Off track for one or more elements.

### No report 1%

Status update was not available at the time this report was generated.

## Portfolio status trend

	12 mnth average	Jul-23	Aug-23	Sep-23
<b>On track</b>	66%	73%	71%	72%
<b>At risk</b>	19%	16%	20%	21%
<b>Off track</b>	11%	9%	6%	7%
<b>No report</b>	3%	2%	3%	1%

## Portfolio financial performance

	# of Projects	YTD Actuals (\$m)	YTD Forecast (\$m)	YTD Variance (\$m)	Annual Forecast (\$m)	Annual Budget (\$m)	Annual Variance (\$m)
<b>Capital</b>	129	4.8	6.4	1.6	61.8	62.8	1.0
<b>Operating</b>	41	2.8	2.6	(0.2)	14.4	13.8	(0.6)
<b>Total</b>	170	7.6	9.0	1.4	76.2	76.6	0.4

## September 2023 Changes

<b>Elwood Angling Club Roof Replacement</b>	The project budget was increased by \$213,000 due to higher-than-expected construction costs being identified during the planning and design phase. Construction including the removal of asbestos is expected to commence in March 2024.
<b>St Kilda Triangle Feasibility</b>	Council approved an additional \$80,000 to cover consultancy work, engagement collateral and associated resources approved by Council.
<b>Fleet Renewal Program</b>	An additional \$290,000 was allocated to the program from the Asset Renewal Reserve based on the timing of fleet purchases between the financial years.
<b>Parking E-Permit Implementation</b>	As the project has progressed through the detailed planning stage for the implementation of e-permits the schedule was updated. This has resulted in a completion date of August 2024 and deferral of \$195,000 to 2024/25.

## Financial update

As at 30 September 2023 the full year forecast for 2023/24 is a cumulative cash surplus of \$0.07 million, which is a \$0.79m reduction compared to budget of \$0.87 million. Since August, the cash surplus has reduced by \$0.2 million due to the re-instatement of budget for contracted parking ticket machine maintenance as budgeted efficiencies were not achieved through procurement of a new contract. As a result, the existing contract for parking machine maintenance has been extended and procurement will be reconsidered.

The decrease to the full year cash surplus compared to budget is predominantly caused by the inclusion of a provision for the partial return of government funding for aged care services, due to

service delivery challenges impacting the achievement of contracted performance targets. There are several factors that have impacted Councils ability to deliver service targets including the implementation of the Aged Care Reforms as the Federal Governments moves to a competitive marketplace reducing the volume of service referrals that Council receives, industry resourcing challenges, and the growing cost of delivering services above funding rates. This has been partially offset by an increase grant income, additional supplementary rates and increased interest income because of higher than anticipated cash available for investment and higher investment returns.

### Key financial highlights and indicators

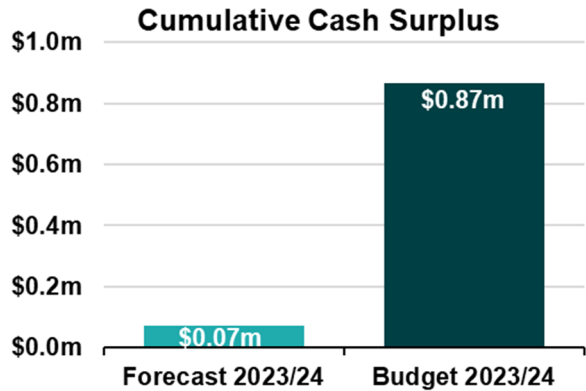
- An overall low risk rating using the Victorian Auditor General's Office (VAGO) financial sustainability indicators.
- Forecasted positive net operating result of \$8.4 million (3.2 per cent of total revenue).
- A healthy working capital ratio of 373 per cent.
- Proposed efficiency savings of \$0.19 million, working towards a target of \$1.8 million efficiency savings for Budget 2024/25. Noting that efficiency savings are becoming increasingly hard to achieve.
- A forecast cumulative cash surplus balance of \$0.07 million noting ongoing risk of changing economic conditions and persistent inflationary pressures.

### Summarised Income Statement Converted to Cash

	Year to Date				Full Year			
	Actual (\$,000's)	Forecast (\$,000's)	Variance (\$,000's)	%	Forecast (\$,000's)	Budget (\$,000's)	Variance (\$,000's)	%
Total Income	72,756	73,837	(1,081)	(1%)	261,650	261,944	(295)	(0%)
Total Expenses	51,995	52,557	561	1%	253,252	251,544	(1,708)	(1%)
<b>Operating Surplus/ (Deficit)</b>	<b>20,761</b>	<b>21,280</b>	<b>(519)</b>	<b>(2%)</b>	<b>8,398</b>	<b>10,401</b>	<b>(2,003)</b>	<b>(19%)</b>
Capital Expenditure	(4,483)	(6,131)	1,648	27%	(56,669)	(57,972)	1,303	2%
Non-cash operating items	5,794	6,028	(234)	(4%)	32,155	32,251	(96)	(0%)
Financing Items	(122)	(145)	22	16%	(2,158)	(2,233)	75	3%
Net Reserves Movement	0	0	0	0%	9,864	10,049	(185)	(2%)
<b>Current Year Cash Surplus/(Deficit)</b>	<b>21,950</b>	<b>21,033</b>	<b>917</b>	<b>4%</b>	<b>(8,315)</b>	<b>(7,505)</b>	<b>(810)</b>	<b>(11%)</b>
Opening cash surplus balance	8,386	8,386	0	0%	8,386	8,370	16	0%
<b>Accumulated Cash Surplus</b>	<b>30,336</b>	<b>29,419</b>	<b>917</b>	<b>3%</b>	<b>71</b>	<b>865</b>	<b>(794)</b>	<b>(92%)</b>

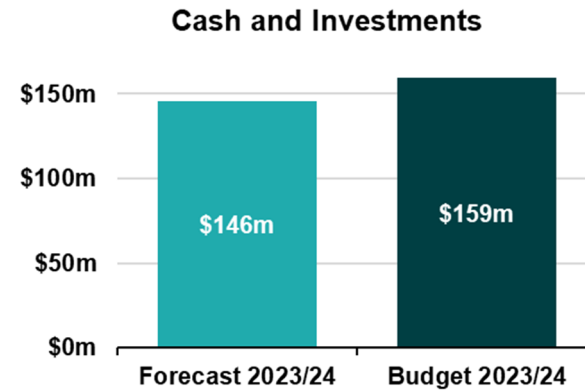


**Income Statement**



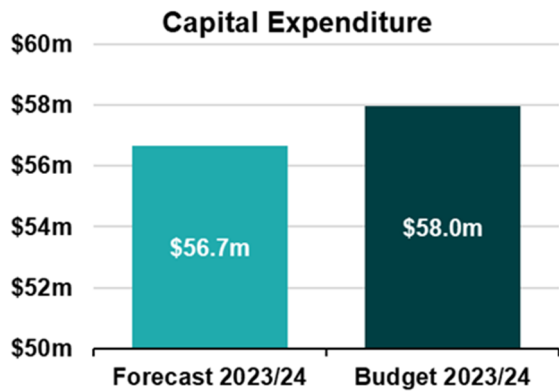
The decrease in the cumulative cash surplus mainly due to a provision for return of government funding for aged care due to service delivery challenges in meeting contracted performance targets and the re-instatement of budget for parking machine maintenance due budgeted efficiencies not being achieved through external procurement. This has been partially offset by an increase in grant income, additional supplementary rates and interest income.

**Cash and Investments**



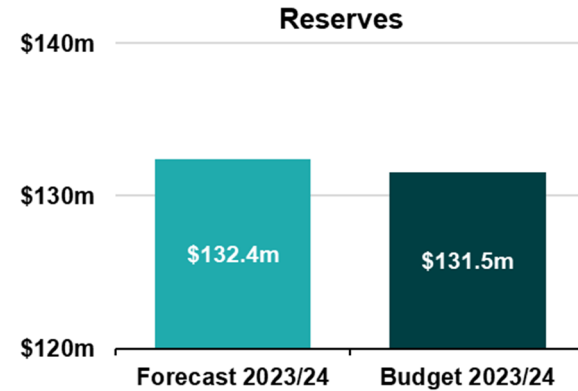
The forecast cash and investments balance has decreased due to increased receivables projected during 2023/24. Despite this, Council's return on investment Key Performance Indicators and Corporate Social Responsibility targets were achieved. Over \$140m of the cash and investments balance is held in reserves or trusts and therefore tied or allocated to specific delivery of projects and services (e.g. open space developer contributions, project deferrals and specific grants).

**Capital Works**



The decrease in capital expenditure is due to net capital project deferrals to 2023/24 and future years. Project deferrals have been caused by various factors including limited availability of project managers, supply chain issues (initially due to the pandemic and more recently from global conflict) and external approval processes.

**Reserves**



Council reserves have increased slightly primarily due to net project deferrals to 2024/25 and future years. While the balance of reserves appears significant, these funds are held for specific purposes and will help to fund the significant capital portfolio over the next ten years.



## City of Port Phillip

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📞 ASSIST 03 9209 6777

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普通話 9679 9858    Русский 9679 9813    Other 9679 9814



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- TTY users, dial **133677**, then ask for **03 9209 6777**
- Voice Relay users, phone **1300 555 727**, then ask for **03 9209 6777**

🌐 [relayservice.gov.au](http://relayservice.gov.au)