



CEO Report October 2021

Volume 81

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- St Kilda Esplanade Market returns
 - Domestic Animal Management Plan
 - Fishermans Bend community development
 - Victorian Baby Bundle
-

Council respectfully acknowledges the Traditional Owners of this land, the people of the Kulin Nations. We pay our respect to their Elders, past and present. We acknowledge and uphold their continuing relationship to this land.

Message from the CEO



Welcome to the October 2021 issue of the CEO report. This month we have seen the beginning of the return to COVID normal, as the Victorian Chief Health Officer's Directions have eased allowing the family and friends to gather safely, local businesses to resume trading in earnest and residents and visitors to experience our parks and foreshore. This easing of COVID restrictions has also brought opportunity for us to resume many of our in-person services in a COVID safe manner, such as Libraries, Maternal Child Health visits, trading at the South Melbourne Market, reopening of our Service Desks and the St Kilda Esplanade Market.

Peter Smith

CEO, City of Port Phillip

Storm cleanup

In the aftermath of storms on 29 October, we launched a collaborative response between our internal teams and contract providers to assist our residents.

Port Melbourne, Middle Park, and Elwood were among the highest impacted, but St Kilda was not without its challenges. Council officers audited the municipality to document, assess and report:

- the widespread damage
- instances deemed high risk
- damages that were obstructive to traffic
- where the property damage, against houses or cars, had occurred.

The felled branches and trees were photographed and reported to coordinate our response. We provided traffic management across key areas where trees and branches blocked primary roads was provided, and subsequently engaged with local Police, to locate drivers of vehicles that had sustained heavy damage, or were located in high risk areas.



In total, Council, alongside their contractor Citywide, removed more than 30 trees across the municipality, and responded to 294 storm-related requests.

COVID-19 update

Vaccination program

In October, we launched a social media campaign to encourage our community to book their COVID-19 vaccination appointment, so we can all get back to doing what we love.

Our campaign was aimed at boosting vaccination in Port Phillip which, along with several other inner-city municipalities, is experiencing lower first dose vaccination rates. The campaign featured prominent figures from our local businesses, arts and community groups encouraging residents to roll up their sleeves and get vaccinated against COVID-19. They shared with us the real-life impacts that lockdown and restrictions have had on them, their businesses and their relationships within the community.

We continue to encourage and support our community to get vaccinated so that our City can reopen and stay open.



We were particularly inspired by a quote from Mary Stuart, Executive Director of Luna Park;

“Luna Park cannot do takeaway rides on the Great Scenic Railway, and we can’t ‘click and collect’ the dodgem cars. Birthday parties, events, celebrations, music, thrills, laughter and fairy floss are waiting and so close. We want you back Melbourne. We want all of Victoria back.”

COVID-19 vaccination campaign was to encourage our community to book their appointments.

Service Delivery Vaccination Policy

Council is committed to promoting the health and wellbeing of the community, its customers and its workers.

This commitment extends to the COVID-19 pandemic, where we must work with the community to minimise, so far as is reasonably practicable, the risk of infection from COVID-19 in our offices, services, facilities or operations both now and into the future.

To enable this commitment, the Service Delivery Vaccination Policy approved by Council on 3 November, was developed to:

- ensure compliance with government directives in relation to vaccination requirements in Council service settings
- provide assurance to customers and clients that they can access services in a manner that minimises the risk of COVID-19 transmission
- provide assurance to our service delivery staff that they can deliver services safely
- ensure appropriate record keeping.

Importantly, the policy seeks to leave no-one behind, with the development and provision of alternative services for unvaccinated customers where possible.

Strategic Direction 1 Inclusive Port Phillip



A City that is a place for all members of our community, where people feel supported and comfortable being themselves and expressing their identities.

Youth in Chambers - Student Leadership program

As a part of the 2021 Student Leadership program, local schools engaged with the Mayor and Councillors to present projects and plans they developed over the school year in an event called 'Youth in Chambers'. Throughout the year, young people were given the tools and frameworks to develop their leadership and project management skills.

The event in October, brought together close to 50 student leaders from Albert Park College, Mac Robertson Girls High, Elwood Primary, Middle Park Primary and Elwood College to directly engage and brief the Mayor and Councillors on their projects and learnings. Themes presented included, Environment, Garden Rejuvenation Projects, Anti-Bullying, Gender Equality and Racism. This Q&A forum allowed students to share experiences, connect, network and ask questions of their Local Government representatives in an engaging experience for all.

Vision 2.0 - youth digital magazine

Vision FReeZA, our youth committee is creating their second annual magazine called 'Vision 2.0.' The theme of this issue is 'Future Vision' and it aims to showcase how young Victorian-based creatives see the days ahead and the futures that they may help to create. Young people in the Victorian community have been significantly impacted by COVID-19 due to loss of casual employment, disruption to schooling, and few opportunities to socialise with peers.

As most of our community transitioned into the online world, young people were missing connection and tactile experiences. Vision FreeZA saw the opportunity to develop a zine, a small self-published magazine, to aid connection and promote our young emerging artists.

 **Discover the 'Future Vision' for youth**

Community bus is open for business

Our on-demand free community bus service is now accessible to all fully vaccinated residents. Passengers can book travel in advance by phoning our friendly staff who would schedule a time for the bus to pick them from one of the many convenient pick-up points across the City. Popular destinations for travel include South Melbourne Market, libraries, shopping precincts and medical services.

The community bus is wheelchair accessible and our drivers are on hand to help passengers to get on and off the bus safely. QR codes are used on all our buses to check-in passengers and drivers can assist anyone without a mobile device to check-in if required. To keep everyone safe, drivers and passengers are advised to wear masks when travelling. We sanitise high touch surfaces throughout the day and clean our buses at the end of each day. The community bus operates Monday to Friday from 8.30 am to 4 pm subject to demand.

 **Get the updated schedule for the Community Bus**



Popular destinations for the community bus include South Melbourne Market, libraries, shopping precincts and medical services.

Minus 18 Queer Formal Melbourne

The Minus 18 Queer Formal Melbourne is an event designed for queer young people to dress up in a way that they feel affirms their gender identity and bring a partner (if they wish) without fear of judgement. Queer Formal Melbourne has always been hosted at St Kilda Town Hall, in partnership between City of Port Phillip and Minus18.

Despite being fully digital this year, Queer Formal Melbourne 2021 was well attended, a great success online with 254 attendees and 4,698 comments in the chat thread. Hosted by TikTok sensation, Samantha Andrew and Cody McConnell, the event included a string

of LGBTQIA+ Melbourne performers including; DJ Gay Dad and DJ Tinika; video performances from drag artists Aysha Buffet and Divya Flores; live music from Ed Moon and JXCKY; and a Q&A session with artist Samuel Luke.

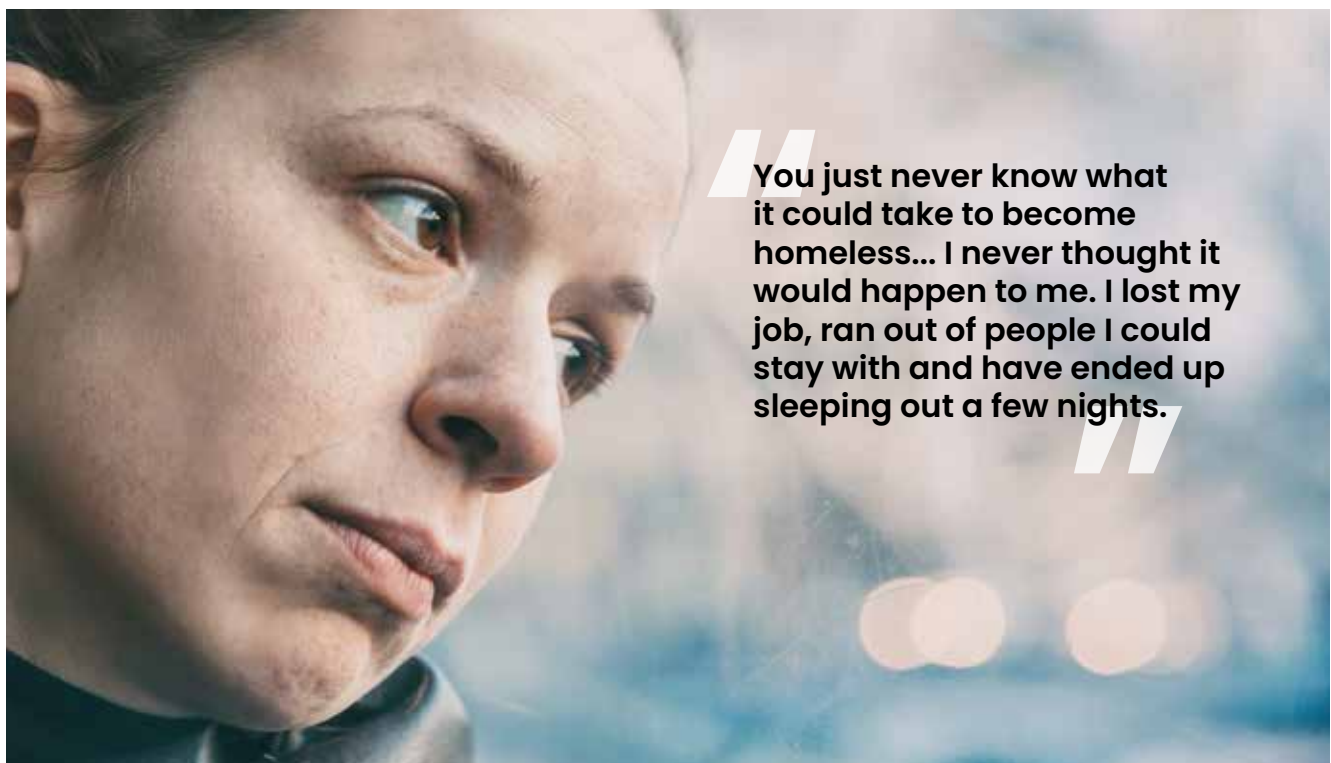
Prizes were awarded for best Zoom background, best Queer Formal outfit/look, and most enthusiastic dancing as part of the 'Strut Your Stuff' competition. Also, in attendance were six Youth Workers to supervise the space, as well as four other Minus18 and Council staff. We look forward to bring the event back to the St Kilda Town Hall in 2022.

Port Phillip Zero Achievement

City of Port Phillip is a partner in the Port Phillip Zero program, working with other community agencies through a collective impact approach which aims to achieve "functional zero" rough sleeping in the City (Functional Zero homelessness will be reached when the number of people entering and experiencing rough sleeping homelessness within a month is less than the average monthly placement rate into long-term housing).

We are proud to have been recognised by the Australian Alliance to End Homelessness in recording six consecutive months of a reduction in the number of active persons experience homelessness.

The target was to reduce rough sleeping homelessness by 15 per cent from 128 people on December 2020, to less than 110 by May 2021. In October 2021, we have reached 52 housing outcomes, vastly exceeding target number of people required to be placed in long-term housing to indicate progress towards zero. Port Phillip Zero was the first group outside of North America to be an accredited program.



“You just never know what it could take to become homeless... I never thought it would happen to me. I lost my job, ran out of people I could stay with and have ended up sleeping out a few nights.”

Feeding the City

Council is funded to provide a delivered meals service to older and vulnerable residents in the City. This service provides around 420 fresh, nutritious and quality meals each week.

Following a competitive tender process, we have recently re-signed a contract with Choice Fresh Meals to deliver this service. In addition to home delivered meals, we also enable the provision of thousands of meals to vulnerable residents through subsidies to community organisations to provide meals programs. Organisations like, Sacred Heart Mission, C-Care, Brigidine Asylum Seekers Project, Hare Krishna meals and Caulfield Hebrew Congregation are some of the groups that provide meals through this subsidy.

Council's meals program is always looking to innovate; reach vulnerable people or help people access meals within a social context to decrease social isolation and loneliness. To this end we also operate an award winning 'Social Inclusion Cafe'. This program partners with local cafes to provide subsidised meals for older people who might be isolated, to meet and enjoy a meal together at a café in the City.

During the COVID-19 emergency, our meals program also provided meals for 77 people who were experiencing homelessness and had to isolate at a hotel.



City of Port Phillip Toy Libraries

Toy libraries are non-profit organisations that rely on volunteers to assist our growing community. They provide environmentally friendly alternatives to buying toys and can assist in developing children's education through consistent access to age-appropriate toys.



Available to the whole community, the libraries particularly support low-income families through free membership for concession card holders. Since March 2020, toy libraries have lost about 37 per cent of their membership. However, the libraries have responded to an existing community demand, and have remained open for four out of six lockdowns for click and collect services.

A recovery is being seen so far in 2021 with:

- 173 new members joining the toy libraries since January 2021
- 286 families using the service in the last six weeks
- 416 visits
- 2,023 loans of 1,276 toys, puzzles and games.

📍 **Discover a toy library near you**

Maternal and Child Health - Sleep and Settling Program

The Maternal and Child Health program has been provided additional funding to deliver the Victorian Government supported Sleep and Settling model of care to families across the City via both information and outreach sessions.

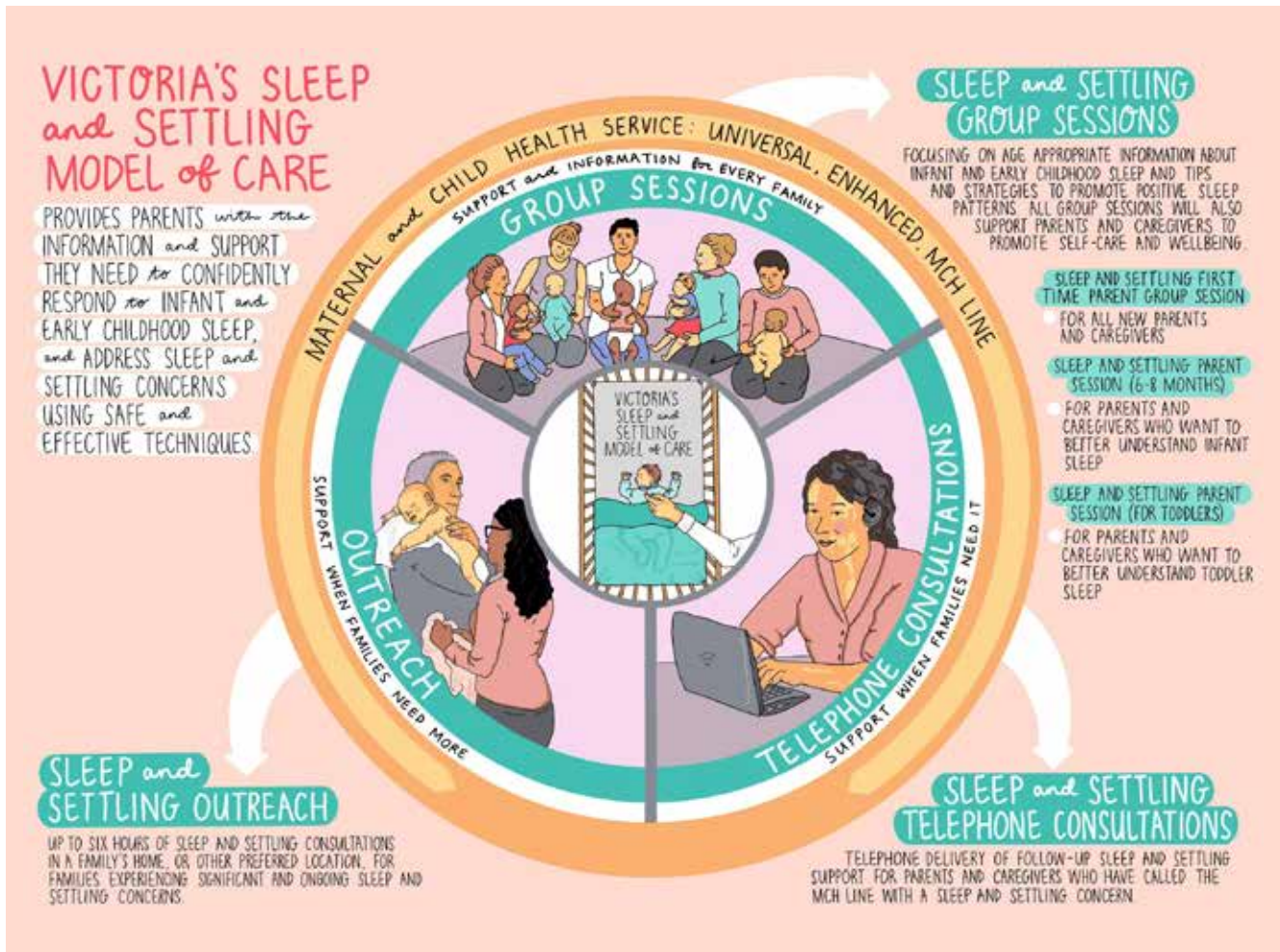


The Sleep and Settling model supports a family-centred approach when sleep is highlighted as a concern by a parent or caregiver. These sessions are designed to provide information and guidance at developmental stages on:

- typical sleep patterns and behaviours
- how to prevent sleep concerns through attachment, suitable sleep routines and environments
- solutions and strategies to address sleep concerns, for babies over six months
- self-care and support for parents.

The groups are delivered within the new parent group, aged six to 12 months, and 12 months to two years. Currently these are being held online and they will return to face-to-face delivery soon. Sleep and settling outreach consultations are also available for families offering up to six hours of additional support for those experiencing sleep and settling concerns.

👉 Find out more about Council’s Maternal and Child Health service



Strategic Direction 2

Liveable Port Phillip



A City that is a great place to live, where our community has access to high quality public spaces, development and growth are well-managed, and it is safer and easy to connect and travel within.

Park Street streetscape improvement

Our staff have worked to implement Council's decision at the 3 March 2021, to prepare a redesigned concept plan of Park Street streetscape, that safely retains on-street parking spaces. On 20 October 2021, Council endorsed the release of this concept plan for community consultation. Four weeks of consultation began on 15 November 2021.

[Find out more about the upgrade](#)



The draft design for Park Street includes introducing safer bike lanes and improving safety for all road users.

Domestic Animal Management Plan

After extensive and engaging community consultation, the development of the Domestic Animal Management Plan (DAMP) 2022-25 has been completed. The Plan outlines how Council will promote and enforce responsible pet ownership throughout our City over the next four years.

The DAMP will continue to promote owner responsibility through targeted education initiatives focusing on:

- pet registration
- microchipping
- desexing
- managing nuisance and dangerous dogs
- keeping dogs under control in shared public spaces
- the management of pets so as not to adversely impact others
- encouraging owners to pick up after their dogs.

The DAMP outlines a range of innovative animal management services, which include the following:

- Supporting residents of social housing by providing free desexing services at our new Pets of Port Phillip Clinic, made possible by funding through the Animal Welfare Fund Grants Program
- Installation of footpath stencils in high traffic areas to depict dog regulations
- Introducing a 9 pm to 6 am cat curfew, and mandatory cat desexing, to reduce overpopulation and protect local wildlife
- Introducing a Council Order for dogs to be on lead around organised sporting events and training, to provide a better balance for all users of our public spaces
- Introducing permit requirements for individuals or businesses wishing to walk more than six dogs at a time, to ensure all dogs can be effectively controlled.

[View the DAMP online](#)

Fishermans Bend community development

A partnership agreement has been established by Department of Jobs Precincts and Regions (DJPR), City of Melbourne and City of Port Phillip for Fishermans Bend, centred on managing strategic risks, establishing clear works streams and principles for coordinating organisational efforts has been formally signed by all partner organisations. This agreement provides a strong basis for success and enable key decisions and outcomes to be progressed for the benefit of the current and future Fishermans Bend community.

As part of implementing the partnership agreement, a new governance structure for Fishermans Bend was agreed at Fishermans Bend CEOs meeting in October and has started to be rolled out, inclusive of thematic working groups with representation from Council and the other partners.

[!\[\]\(c3d993ca47bfe2a953c700506ce31fa0_img.jpg\) Discover more about Fishermans Bend](#)

Domain Precinct update

Council endorses submission for Draft Development Plan

Cross Yarra Partnership (CYP) released the amended Draft Development Plan for the Domain Precinct for public exhibition on 22 September 2021. On 20 October 2021, Council endorsed its submission in response to the amended Development Plan. The submission outlined 22 priorities to be addressed by CYP and Rail Project Victoria.

[!\[\]\(17413706fd4997a1a4bdf85c6864eee1_img.jpg\) Find out more about the Domain Precinct](#)

South Melbourne Market to close Cecil Street this summer

A partial road closure on Cecil Street (northbound lane between York and Coventry Streets), South Melbourne is planned from 3 January to 24 April 2022, to offer an outdoor dining precinct. This will support the South Melbourne Market's Cecil Street hospitality traders, other traders within the Market and provide a public space for the community that can host smaller events and activations.

The Market intends to hold the 2022 Port Phillip Mussel and Jazz Festival on the March Labour Day weekend, with the scale of the event dependent on COVID-19 restrictions that are in place at the time of the event and available funding.

[!\[\]\(4b7a79268f6ba26c1471d4232fffa85a_img.jpg\) Discover 'What's On' at the Market](#)



Outdoor dining precinct along Cecil Street.

Strategic Direction 3

Sustainable Port Phillip



A City that has a sustainable future, where our environmentally aware and active community benefits from living in a bayside city that is greener, cooler, cleaner and climate resilient.

Environmental Leaders Program

Council's Environmental Leaders program is a ten-week course aimed at supporting Port Phillip community members to develop and lead their own sustainability action projects.

The course involves weekly evening sessions where Council's sustainability experts work with community members to understand leadership, develop a vision, facilitate change, increase their project management skills, and communicate their ideas. Participants also heard from guest speakers and receive one-on-one coaching sessions.

Thirty-one community members participated in the most recent training course, which culminated in an online graduation night on 3 November. Now in its fourth year, this program has provided training for a total of 138 people. This larger group continues to meet quarterly to continue to support each other.

The next course is planned to commence in February 2022. Interested community members can find out more or submit an expression of interest to participate by visiting Council's website.

 **Register your interest in the Environmental Leaders program**

Street and Beach Services

The month of October saw our street cleaning service performance remaining on target at above 90 per cent. The service has now completed its fortnightly leaf season schedule, and reverted to monthly programmed cleaning throughout all residential streets and undertaking detailed cleans throughout flood prone locations.

We have seen an increase in litter throughout Port Phillip due to increased good weather and more community members using outdoor amenities. We have implemented our summer management program four weeks early, to ensure extra services were in place during October to address this impact.



The service has now completed its fortnightly leaf season schedule and reverted to monthly programmed cleaning.

Flood preparedness

November through to January is typically when Melbourne is more likely to flood and with Australia currently in a La Niña weather pattern, there is an increased possibility of flooding this summer. Council is working the Victorian SES and Melbourne Water to share practical steps the community can take to prepare for flooding.

Preparations include:

- understanding flood risks and encouraging residents to check the weather maps available in Bureau of Meteorology (BoM) website and speak to neighbours if they are new to the area about what to expect

- using VicEmergency App to receive warnings about floods and create an emergency plan
- preparing their homes by cleaning gutters removing debris around properties
- protecting their important property and documents by storing them high off the ground
- checking that insurance covers flooding from stormwater or storm surges.

Further information on preparing for flooding can be found on the Victorian SES website.

[!\[\]\(e474458956c9a37fbf9586ddb60a7fa1_img.jpg\) Visit Victorian SES website](#)



Strategic Direction 4

Vibrant Port Phillip



A city that has a flourishing economy, where our community and local businesses thrive, and we maintain and enhance our reputation as one of Melbourne's cultural and creative hubs.

Books for Baby Bundle

Our Library service partners with different community organisations and businesses to grow the love of books and learning. Earlier this year our staff members were involved in selecting the four books to be included as part of this year's Victorian Baby Bundle. This special initiative was part of the Victorian Government's parenting package and the bundles include a range of materials for new parents.

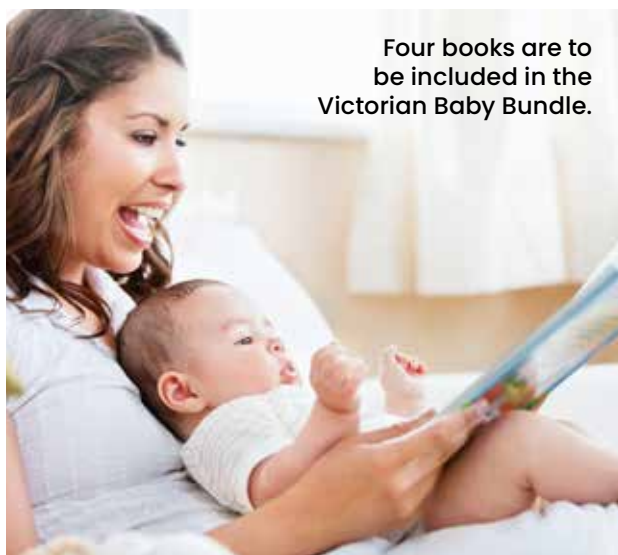
The inclusion of these four books promotes the importance of early literacy for babies. We were thrilled to be able to offer insights on appropriate titles for developing reading and literacy in infants and young children.

The four books selected this year were:

- **Respect** by Aunty Fay Muir and Sue Lawson and illustrated by Lisa Kennedy
- **Dressing your Family** by Beci Orpin
- **Let's Go Outside** by Bianca Ebeling – a black and white book of development images for newborns zero to six months
- **ABC Fruit Salad** by Kat Macleod.

These titles are available at all our Libraries.

[Find out more about the Baby Bundle](#)



Four books are to be included in the Victorian Baby Bundle.

Love My Place Grants

Love My Place Grants provide support to our community with an opportunity to trial new ideas through creative activities in the public realm with financial support of up to \$15,000. The grants support applicants to bring activations, events and unique or experiential ideas of arts and music performances to our public spaces.

[Find out more about the successful grant recipients](#)



Peanut Butter Roller Jam events to be held between November 2021 and May 2022

Reimagine Design Competition

The Reimagine Design Competition is an initiative to explore and recontextualise use of the City's public spaces. We invited talented designers, artists and creatives to re-imagine our public spaces to reflect the vibrancy and creativity of our City's residents. Its purpose is to improve the look and feel of existing public space through projects that increase and engage pedestrian foot traffic and improve economic activity in our neighbourhoods. As we conclude Stage One of the Competition, 12 applications have been shortlisted and will be invited to provide further details of their concept. Six designs will be awarded \$50,000 each in mid-December.

South Melbourne Market is back to its vibrant self

South Melbourne Market (SMM) is back to its vibrant self, with the return of general retail traders, service providers and dine-in service. Though the Market has been operating through Melbourne's lockdowns, only food stalls have been able to trade, the COVID-19 restrictions as well as being listed as an exposure site had a significant impact on visitation numbers and visitor spend. The resilience shown by both traders and the Market Management team over the last 20 months has been admirable.

With Victoria reaching its 80 per cent vaccination target the Market has bounced back in recent weeks, with visitors from wider Melbourne and regional Victoria browsing the aisles. It has been so wonderful to see the buzz back, excitement of the traders and the cars queuing for car parks again at this valued destination in our City.

The SMM Direct launched in September 2020 to support the Market's traders will continue to operate in the Market's busy festive season, which we envisage to be a popular choice for those wishing to avoid Christmas crowds. If you live within their 29 km delivery radius, we encourage you all to check it out and support the Market's small businesses.

👉 Check out the market today

Elwood Village Traders Association

Local business leaders in Elwood Village have come together with support from Council to establish the incorporated Elwood Village Traders Association (EVT). The EVT has defined their purpose as to support and strengthen Elwood Village and environs (the area) for the collective benefit of local traders and communities through:

- marketing and promotion of the area
- advocacy and facilitation of initiatives that promote, activate and improve the area
- development of a shared vision for the area and working towards its realisation
- communication and engagement with local businesses, the local community, the City of Port Phillip and Victorian Government to build support for the vision and the area.

👉 Find out more about the EVT

Cultural Development Fund

Our Cultural Development Fund (CDF) provides grants to support local artists and related creative and community organisations to develop creative projects that will engage our community during COVID-19 recovery. A list of proposed grants recommended by the CDF Reference Committee was presented and the Council unanimously approved the list. Funded projects will occur between January 2022 and December 2022. A total of 18 successful projects were recommended, and we look forward to announcing the winners soon.

👉 Find out more about the CDF

The St Kilda Esplanade Market is back

Residents and visitors can again enjoy the St Kilda Esplanade Market's offerings following its 31 October reopening. For over 51 years, the Market has been showcasing the best of Melbourne's art, craft and design every Sunday set against the iconic backdrop of St Kilda foreshore. It features unique and exclusive stalls filled with the highest quality creative art, fashion, accessories, homewares, artisan foods and beautiful products to inspire and delight, with every purchase you are supporting local small businesses which are passionate about creativity. For more information about the market, including how to become a stall holder, visit the St Kilda Esplanade Market website.

👉 stkildaesplanademarket.com.au



Artist stallholder at the Market

Strategic Direction 5

Well-Governed Port Phillip



A city that is a leading local government authority, where our community and our organisation are in a better place as a result of our collective efforts.

Customer Experience Program Progress

On 2 August, the final major release of the Customer Experience Program went live. This included new processes and systems for: service request management; rates, billing and debtor management; property management; planning, building and permitting; infringements and animal management; records management; bookings and events. We also understood, we would find issues as our staff and community began to interact with these new processes and systems and put in place an incident management approach, known as hypecare, based on better practice. During this hypecare period we resolved many process, product and data issues. Overall, the program has largely been delivered on time, to scope and budget during COVID-19.

A few of the key early wins from the final release include:

- a streamlined, online animal registration process
- two-way communication with 'Snap Send Solve' for our customers to report issues to Council and in turn have the outcome reported back to them
- a service request system that links to our works management system to auto trigger requested works.

The next key milestones include:

- completion of historic planning and building data migration **(end-November)**
- an upgrade to the latest software version which includes enhanced portal **(mid-December)**
- high priority workflow improvements **(end-December)**
- website content and navigation enhancements **(progressively to mid-March).**

Operating activity since go-live to end of October


The first few months has seen business and service operating activities continue without major disruption (excluding COVID-19 impacts):

- over 8,000 customers have registered for a My Port Phillip account
- over 26,000 service requests have been logged via all service channels (phone, registered and guest users of My Port Phillip and snap send solve), over 78 per cent of these have been completed
- over 12,000 applications have been lodged (including, development permits, parking permits, animal registrations and planning and building applications)
- 35 per cent of these have been for parking permits, with almost 4,000 approved
- over 175,000 payments have been received, with 13,000 plus charges and payments processed online
- rates run delivered, with 74,891 notices issued.

Loan facility repayment

Council borrowed approximately \$7.5 million in 2014 via an interest only seven-year loan as part of a loan syndicate for Local Government that was facilitated by the Municipal Association of Victoria.

As a result of Council having a relatively sound financial position, in alignment with its Financial Strategy and in accordance with the 2021/22 Budget we have now repaid the loan facility in full.

 **Check out the 2021/22 budget**

Well-Governed snapshot

October 2021, online customer service portal (My Port Phillip) figures:



8,000+

Registered users



26,000+

Service requests logged



12,000+

Applications lodged



175,000+

Payments received

Well-Governed scorecard

The following are the results for October 2021.

Trend measures

✓ meeting or above target ● not meeting target by 10 % or less ✗ Result off track from target

| Target | August 2021 | September 2021 | October 2021 | Trend |
|---|-------------------|-------------------|-------------------|-------|
| Variance from operating budget | | | | |
| -1% to +3% | -64% | -43% | 8% | ● |
| Material legislative breaches | | | | |
| 0 | 0 | 0 | 0 | ✓ |
| Community service requests resolved within agreed timeframes | | | | |
| 90% to 95% | data unavailable* | data unavailable* | data unavailable* | - |
| External grant funding secured from the Australian and Victorian Governments | | | | |
| \$10 m to \$15 m | \$16.9 m | \$15.6 m | \$16.1 m | ✓ |
| Council decisions made at meetings open to the public | | | | |
| 90% to 100% | 89% | 100% | 100% | ✓ |

* Internal system changes for improved customer experience undertaken in July / August, reporting on these measures is currently under development.

Financial update

Summarised Income Statement Converted to Cash.

As on 31 October 2021, we have adjusted our 2021/22 forecast cumulative cash surplus, from \$3.0 million to \$0.6 million. This difference of \$2.4 million is due to the material forecast reduction in income resulting from COVID-19 restrictions. This \$3.0 million was allowed for in the full year surplus as a provision for negative pandemic impacts which have eventuated.

Details of material changes are disclosed in the explanatory notes.

| | Year to date | | | Full year | | | Note |
|--|----------------------|------------------------|------------------------|------------------------|----------------------|------------------------|------|
| | Actual (\$,000's) | Forecast (\$,000's) | Variance (\$,000's) | Forecast (\$,000's) | Budget (\$,000's) | Variance (\$,000's) | |
| Total Income | 74,832 | 74,830 | 2 | 237,694 | 243,021 | (5,327) | 1 |
| Total Expenses | 59,367 | 61,012 | 1,644 | 228,768 | 233,270 | 4,502 | 2 |
| Operating Surplus/ (Deficit) | 15,465 | 13,818 | 1,647 | 8,925 | 9,751 | (825) | |
| Capital Expenditure | (3,071) | (2,908) | (163) | (37,855) | (36,772) | (1,084) | 3 |
| Financing Items | (259) | (2,784) | 2,524 | (8,259) | (8,389) | 129 | |
| Net Reserves Movement | 0 | 0 | 0 | (3,811) | (161) | (3,650) | 4 |
| Current Year Cash Surplus/(Deficit) | 19,051 | 15,826 | 3,225 | (6,084) | (1,713) | (4,371) | |
| Opening cash surplus balance | 6,661 | 6,661 | 0 | 6,661 | 4,720 | 1,941 | |
| Accumulated Cash Surplus | 25,712 | 22,487 | 3,225 | 577 | 3,007 | (2,430) | |

Notes to the Income Statement

Note 1. Operating income forecast adjustments

Financial impacts

↑ financial improvements — neutral impact ↓ unfavourable financial changes

| Financial Impact | Variance (\$,000's) | Operating income forecast explanatory notes |
|------------------|---------------------|--|
| ↑ | 978 | Recognition of income received in 2020/21 from Commonwealth Home Support Programme in accordance with Accounting Standards tying funding to the timing of service delivery. |
| ↑ | 480 | The number of properties in the municipality has increased by 610 and an increased take up of the larger 240 litre domestic waste bins than budgeted. |
| ↑ | 122 | Election income received in August 2021 for prior year council elections (not budgeted). |
| — | 2,397 | Additional development contribution for open space expected in St Kilda Hill neighbourhood. |
| — | (1,409) | 50 per cent of Victorian Grants Commission general funding received in 2020/21 which was ringfenced in reserve. This is offset by drawdown on reserve in 2021/22. |
| — | (171) | COVID-19 restrictions on using community facilities have resulted in reduced income. This is offset by matching expenditure reduction. |
| ↓ | (2,403) | Parking Infringement revenue forecast has been reduced to reflect the loss of income incurred due to the COVID-19 restrictions since July 2021, and State Government restrictions on enforcement (enforcement activity has been limited to safety and red signed areas since early August 2021). |
| ↓ | (2,179) | Paid parking forecast has been reduced to reflect the loss of income incurred due to lockdowns since July 2021. This has limited work-based car travel and general visitation to and within the municipality. |
| ↓ | (2,280) | At the 18 August Council meeting, Council agreed to provide \$2.3 million of support including rent waivers to council tenants, rental waivers to South Melbourne Market stallholders, and footpath trading permit fee waivers. |
| ↓ | (207) | Traffic Blackspot project Alma Rd and Alexandra Street, St Kilda East was contingent on external funding which has not eventuated. Project not going ahead. |
| ↓ | (330) | Child Care Gap fee waiver mandated by Commonwealth Government whilst Victoria is impacted by COVID-19 restrictions. |
| ↓ | (100) | St Kilda Esplanade Market Income reduction for the period July to October due to COVID-19 restrictions resulting in Market closure |
| ↓ | (100) | South Melbourne Market parking income reduce for the period July to October due to COVID-19 restrictions resulting in reduced attendance. |

Note 2. Operating expenditure forecast adjustments

Financial impacts

↑ financial improvements — neutral impact ↓ unfavourable financial changes

| Financial Impact | Variance (\$,000's) | Operating expenditure forecast explanatory notes |
|------------------|---------------------|--|
| ↑ | 481 | Lower parking doubtful debts expected due to decreased number of parking infringements issued. |
| ↑ | 370 | Lower building and property maintenance requests as a result of temporary services closures. |
| ↑ | 536 | Lower employee costs and savings due to enterprise vacancy and COVID-19 restrictions impacting on service delivery including Libraries and Independent living. |
| ↑ | 259 | Habitat Housing Initiative did not proceed as Department of Health and Human Services reclaimed funding in late 2020/21. |
| ↑ | 250 | Lower Fines Victoria lodgement fees due to reduced number of parking infringement notices issued caused by COVID-19 restrictions and enforcement restrictions. |
| ↑ | 170 | Contract payments for the management of parking infringement administration and VicRoads search fees reduced, as a result of reduced parking infringement notices issued and enforcement restrictions during COVID-19 restrictions. |
| — | 1,650 | Forecast property sale to be ringfenced in Strategic Property Reserve. |
| — | 815 | Greater net proceeds from sale of fleet which will be used to partially fund the additional purchase of street sweepers and community buses (previously leased). |
| — | 500 | Annual affordable housing contribution expenditure reduced and ringfenced in the In Our Back Yard Affordable Housing Strategy reserve. |
| — | 333 | Parking e-permit Implementation project stage one (develop functional and technical requirements and tender process) to be completed in 2021/22. Stage two pushed back to 2022/23. |
| — | 121 | Closures of community facilities due to COVID-19 restrictions have resulted in reduced expenditure and matching loss of income. |
| — | (600) | Customer Experience program forecast increased to reflect the approved end of year deferrals from 20/21 to deliver the remaining components of the project. |
| — | (537) | Activation of Public Space project forecast increased to reflect the approved end of year deferrals from 20/21 to deliver the remaining components of the project. |
| — | (115) | Victorian Government funding for a six-month Health Officer to enhance COVID safe for business. |
| ↓ | (102) | Pedagogy and Practice Lead role converted to full time position to maintain consistent childcare service provisions. |
| ↓ | (100) | Maternal and Child Health employee costs have increased as Department of Health mandate has been to undertake in-person appointments when COVID-19 restrictions were lifted in addition to previous telehealth appointments thereby increasing appointment volume. Additional departmental funding may be forthcoming. |

Note 3. Capital expenditure forecast adjustments

Financial impacts

↑ financial improvements — neutral impact ↓ unfavourable financial changes

| Financial Impact | Variance (\$,000's) | Capital expenditure forecast explanatory notes |
|------------------|---------------------|---|
| ↑ | 1,630 | South Melbourne Town Hall Renewal Upgrade partially deferred to 2022/23 based on revised scheduling of works following Council approval of the project approach and full scope of works. |
| ↑ | 395 | Access Control Renewal Council Buildings partially deferred to 2022/23 as the development of key principles to be considered in the selection of suitable access control systems has taken longer than anticipated due the availability of current resources. Although these have now been developed and approved it is unlikely the initial timelines identified to procure an electronic system will be able to be met. |
| ↑ | 273 | Cora Graves Community Centre Accessibility project cancelled due to the future use of building under consideration. |
| ↑ | 207 | Traffic Blackspot project at Alma Rd and Alexandra Street, St Kilda East contingent on external funding which has not eventuated. Project not going ahead. |
| ↑ | 200 | Point Ormond Playground upgrade savings expected following the award of tender. Savings transferred to Wattie Watson Oval Reconstruction also a Local Road and Community Infrastructure funded project. |
| ↑ | 163 | Inkerman Street Safe Travel Corridor deferral to future years. Three concept design options will inform the community consultation and construction has been re-scheduled for 2024/25. |
| ↑ | 152 | Station Pier Boardwalk and Jetty Renewal project cancelled as responsibility of works confirmed to sit with Ports Victoria. |
| — | (100) | Elwood Park Sports Field Lighting project additional budget approved to remediate soil contamination. |
| — | (172) | South Melbourne Market Public Safety Improvements additional construction budget approved following closure of tender resulting in a higher market price from prior estimates. |
| — | (308) | Wattie Watson Oval Reconstruction expenditure deferred from 2020/21 including \$200k transferred from Point Ormond Playground project. |
| — | (412) | Department of Transport funded Safety Improvements at Mountain Street and Chapel Street which were not budgeted. |
| — | (437) | Childcare Centre Fence Compliance project additional budget approved for increased construction costs of the remaining sites. Fully funded from Childcare reserve. |
| — | (450) | Procurement and installation of wall mounted air filtration units in childcare centres to reduce the risk of airborne transmission of the COVID-19 virus. Funded from Childcare Centre Infrastructure Reserve. |
| — | (503) | Deferral of 2020/21 budget approved for various projects including North Port Oval, Building Roof Renewals and others affected by delays caused by resourcing and supply issues during the pandemic. Offset by lower deferrals for the Core Information Technology infrastructure renewal and upgrade project due to greater spend in 2020/21. |
| ↓ | (1,416) | Fleet replacement expenditure increased due to the purchase of street sweepers and community buses (previously leased) and a net reduction of staff packaged vehicles (key benefits including lower financing costs \$0.04 mil, reduced carbon emissions from investment in hybrid/electric vehicle and safer vehicles). Funded partly from additional sales proceeds and drawdown on Asset Renewal Reserve. |

Note 4. Reserve forecast adjustments

Financial impacts

↑ financial improvements — neutral impact ↓ unfavourable financial changes

| Financial Impact | Variance (\$,000's) | Reserve forecast adjustment explanatory notes |
|------------------|---------------------|---|
| — | 1,814 | Drawdown on tied grants received from prior financial years included: Victorian Grants Commission funding received in June 2021, Wattie Watson Oval Reconstruction and other projects. |
| — | 1,585 | Net Drawdown on reserves for projects deferred from 2020/21 including Activation of Public Space, Customer Experience Program, and other projects. |
| — | (2,608) | Lower net drawdown on Open Space Contributions mainly due to receipts from St Kilda Hill exceeding forecast expectations. |
| — | (2,196) | Partial deferral of projects to 22/23 including Access Control Renewal Council Buildings and South Melbourne Town Hall Renewal Upgrade. |
| — | (1,650) | Forecast property sale to be ringfenced in Strategic Property Reserve. |
| — | (500) | In Our Back Yard Affordable Housing Strategy reserve increased as the annual contribution not required. Funds have been flagged for the Wellington Street, St Kilda Common Ground project conditional on additional other government funding. |
| — | (143) | Lower net drawdown on Sustainable Transport Reserve mainly due to Inkerman Street Safe Travel Corridor deferral. |
| — | (103) | Greater net drawdown on Child Care Infrastructure reserve for Childcare Centre Fence Compliance due to higher construction costs wall mounted air filtration units in childcare centres, offset by property sales. |



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City of Port Phillip

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